

Service Manual

TRANSWORLD 2024

MARCH 7-10TH, 2024

**AMERICA'S CENTER
ST. LOUIS, MISSOURI**

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Booth Equipment

Each 10'x10' booth will be set with 8' high black back drape, 3' high black side dividers, and a 7" x 44" one-line identification sign.

Exhibit Hall Carpet

The exhibit area is not carpeted; however, aisle carpet for the Haunt show will be Tuxedo, aisle carpet for the Interactive Entertainment show will be Blue, and aisle carpet for the Christmas show will be Red. To enhance the appearance of your booth, rental carpet is available through Heritage. Please refer to the enclosed carpet brochure and furniture/carpet order form.

Discount Price Deadline Date

In order to receive advance order discount rates listed on the price sheet, we must receive your order and payment by Wednesday, February 14th, 2024.

Shipments to Advance Warehouse Deadline Date

Heritage will begin receiving freight at the advance warehouse on Monday, February 5th, 2024. To avoid late fees, all shipments to the advanced warehouse must arrive no later than Monday, February 26th, 2024. Shipments will be received Monday through Friday between the hours of 10:00 a.m. and 4:00 p.m.

Show Schedule

Target Move-In Schedule: See Colored Floor Plan for move-in times according to your booth location.

Hall 1-5

Monday	March 4 th	12:00 PM	-	8:00 PM	Purple Coded Exhibitors	Vendors can move in starting at Noon. Floor will be marked, but furniture and carpet will not be completed until end of day Tuesday, March 5 th
		4:00 PM	-	8:00 PM	Red Coded Exhibitors	

Hall 1-5

Tuesday	March 5 th	8:00 AM	-	8:00 PM	General Exhibitor Move-In for 10'x20' or smaller
Wednesday	March 6 th	8:00 AM	-	8:00 PM	General Exhibitor Move-In for 10'x20' or smaller

****Any move-in time outside of the above schedule requires advance approval from Heritage and HAA****

Exhibit Hours

Thursday	March 7 th	10:00 AM	-	5:00 PM
Friday	March 8 th	10:00 AM	-	5:00 PM
Saturday	March 9 th	10:00 AM	-	5:00 PM
Sunday	March 10 th	10:00 AM	-	2:00 PM

Exhibitor Move-Out

Sunday	March 10 th	2:00 PM	-	10:00 PM
Monday	March 11 th	8:00 AM	-	3:00 PM

Dismantle and Move-Out Information

- Heritage will begin returning empty crates and containers as soon as the aisle carpet is removed from the aisles. This will begin at 2:00 PM, on Sunday, March 10th.
- All carriers must check-in no later than 10:00 AM, on Monday, March 11th, 2024. All exhibit materials must be removed from the exhibit hall floor by 3:00 PM, on Monday, March 11th, 2024. Heritage will begin redirecting all outbound freight not claimed by appointed freight carriers to the preferred show carrier at 10:00 AM.
- Please refer to the Outbound Shipments Form included in this packet for detailed information regarding outbound shipping procedures.

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ST. LOUIS, MISSOURI

Post Show Paperwork and Labels

Our customer service department will provide a Heritage Bill of Lading and Labels for you to complete. Complete your paperwork ahead of time. Be sure your carrier knows the company name and booth number when making arrangements for shipping your exhibit at the close of the show.

Excessive Trash and Booth Abandonment

Any excessive trash which consists of display materials, carpet, padding, crates, and/or pallets will be disposed of and charged both a handling fee and disposal fee during exhibitor move-in. Excessive booth materials and/or literature left in the booth at the end of the published exhibitor move-out that is not labeled for an outbound shipment will be considered abandoned and deemed as trash. The exhibitor will be charged for the removal and disposal of these items. Charges may include installation and dismantle labor, forklift and rigging labor, and/or dumpster fees.

HES Freight Logistics

If you need an on show site, cost effective and reliable carrier to transport your freight to and from the show, please email shipping@heritagesvs.com for a quote (guaranteed lowest material handling rate, priority empty return handling, complimentary shrinkwrap, etc).

****NEW FOR 2024- If you ship in and out with HES Logistics, you will receive a 10% discount off your shipping rates****

Any exhibitor that is needing a Full Truck Load on the outbound, please call Nick Braun at 314-914-7029 by February 26th, 2024 to make arrangements prior to the move in of the show.

For any items sold on the trade show floor by an exhibitor, please note that the exhibitor will incur the cost of the HES invoice.

Ordering Online

Go To: heritagesvs.com/ordering

Warehouse Shipping Information:

Exhibitor Company Name and Booth Number
HERITAGE
C/O TForce Freight
8500 N. Hall St.
St. Louis, MO 63147
FOR: Transworld 2024

Heritage will accept exhibit materials beginning Monday, February 5th, 2024 at the warehouse address. Material arriving after Monday, February 26th, 2024 will be received at the warehouse with an additional after deadline charge.

****The Heritage warehouse does not accept uncrated freight (loose, pad wrapped material and/or unskidded items), COD shipments, hazardous materials, freight requiring refrigerated or frozen storage, a single piece of freight weighing more than 5000 pounds or a single piece of freight beyond the dimensions of 108" H x 93" wide. Warehouse materials are accepted at the warehouse Monday - Friday between the hours of 8:00am and 3:30pm. Certified weights tickets must accompany all shipments received at the warehouse****

Show Site Shipping Address:

C/O Exhibitor Company Name and Booth Number
HERITAGE
America's Center (9th St. Docks)
618 N. 9th St.
St. Louis, MO 63101
FOR: Transworld 2024

Crated, boxed, or skidded materials will be accepted at show site beginning at 10:00 AM, Monday, March 4th, 2024 at the show site address. Shipments arriving before this date may be refused by the facility and may be subjected to additional venue handling fees.

Please note: Any materials received by Heritage are subject to Material Handling charges and are the responsibility of the vendor. This applies to items not ordered through the Official Show Vendors.

Please be aware that the disposal of exhibit properties is not included as part of your material handling charges. Please contact Heritage for your quoted rate and rules applicable to disposal of your exhibit properties.

Service Center Hours

The Heritage Exhibitor Service Center will be staffed during exhibitor move-in and exhibitor move-out.

We Appreciate Your Business!

Move in Target Floor Plan and Move out Information

TransWorld 2024

Pre-Built for Hall 4X
and New Lobby

Halls 1-5
Monday, March 4, 2024
Check-in Time

All hall load in:
Tuesday, March 5, 2024,
8:00am - 8:00pm

12:00 p.m. - 8:00 p.m.
4:00 p.m. - 8:00 p.m.

Floor will be marked. Furniture and

carpet will not be completed until end

of day Tuesday, March 5th



IMPORTANT MOVE IN INFORMATION

* Check your assigned freight delivery on this target schedule for deliveries direct to showsite.

* Target time is per truck check in and does not necessarily represent the time your truck will be loaded.

* If you are scheduling labor, please make your arrangements at least 2 hours after your scheduled target time.

* Should you wish to change your target time please send a request to: exhibitor.services@heritagesvs.com

* Exhibitors may work past 8:00 p.m. in the exhibit hall.

* Freight must have proper paperwork upon check in.

(certified heavy / light weight tickets)

* All POVs must check in with Heritage.

MOVE OUT INFORMATION

* Move out will begin at 2:00 p.m Sunday, March 10th.

* Heritage will be returning empty crates as soon the aisle carpeting is removed from the exhibit hall floor.

* Please plan accordingly and order your move out labor at the heritage service desk.



Event

TRANSWORLD
March 7-10, 2024

Facility

America's Center
701 Convention Plaza
St. Louis, MO 63101
Hall: HALL 1-5

Notes

Asle Width 10' unless noted
Ceiling Height 40'

△ □ = Electrical Access

● ■ = Column
FLOOR PLAN IS SUBJECT TO CHANGE AND FIRE MARSHALL APPROVAL

DISCLAIMER:
EVERY EFFORT HAS BEEN MADE TO ENSURE THE ACCURACY OF ALL INFORMATION CONTAINED ON THIS DRAWING. HOWEVER, THE USER OF THIS DRAWING IS RESPONSIBLE FOR VERIFYING ALL INFORMATION WITH RESPECT TO THIS DRAWING. THE LOCATION OF BUILDING COLUMNS, UTILITIES OR OTHER ARCHITECTURAL COMPONENTS OF THE FACILITY IS A CONSIDERATION IN THE CONSTRUCTION OR USAGE OF AN EXHIBIT. IT IS THE SOLE RESPONSIBILITY OF THE EXHIBITOR TO VERIFY ALL DIMENSIONS AND LOCATIONS.

Scale



HERITAGE

620 Shenandoah Ave. St. Louis, MO 63104
Phone (314) 534-6500 Fax (314) 533-0906

Sales E-mail: jeanne.hackett@heritagevs.com

Job Number: 624540

Drawing Created: Feb 12, 2024 - 10:22am
Last Modified: Feb 12, 2024 - 10:22am
Lods 03 24/FPC/DH/AK024_26.dwg

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TARGET CHANGE REQUEST FORM

TRANSWORLD 2024

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

Discount Deadline:
2/14/2024

*Exhibitors requesting a revised targeted move in date and time must complete and return this form by February 14th, 2024

*All target change requests must be approved by Heritage

*You will be notified by email of your revised move in date and time

ARE YOU SHIPPING TO:

☐

WAREHOUSE

☐

SHOW SITE

Please indicate day requested for new target move-in:

Monday, March 4th, 2024 12PM-8PM

Monday, March 4th, 2024 4PM-8PM

Booths 200 sq. ft. or less may move in Tuesday, March 5th or Wednesday, March 6th at 8AM without requesting a Target change

***Overtime rates for Labor and Material Handling will apply as noted on the Material Handling form.**

Please email this completed form to exhibitor.services@heritagesvs.com by February 14th, 2024

For Office Use Only

Approved

Denied

New Target Date and Time

Signed

Date

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.



METHOD OF PAYMENT & CREDIT CARD AUTHORIZATION FORM

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

Must be completed and submitted with any HERITAGE order forms

Name of Convention **TRANSWORLD 2024** Booth# _____

Exhibiting Company _____

Phone # _____ Fax # _____

Address _____

City _____ State _____ ZIP _____

Contact Email _____

Print Name _____ Signature _____

****HERITAGE WILL NO LONGER ACCEPT CASH PAYMENTS FOR ANY HERITAGE SERVICES****

Credit Card Payment

Cardholder's Name (Please print) _____

Credit Card Billing Address _____

City _____ State _____ ZIP _____

Credit Card # _____ V-Code _____ EXP _____

Charge to: ☐ American Express ☐ MasterCard ☐ Visa ☐ Discover

If for any reason the submitted credit card or check is declined or returned, a \$50.00 processing fee will be added to the final invoice. For your convenience, we will also process your card for payment of any additional charges incurred at show site. We will automatically provide this service unless informed otherwise by you.

CARD HOLDER'S SIGNATURE

By signing the above, I acknowledge and understand that all services rendered will be billed to this credit card. I agree to be bound by all terms and conditions in this service manual.

Company Check

Make Check Payable to: HERITAGE
620 Shenandoah Ave
St. Louis, MO 63104
Attn: Exhibitor Services

Please include a copy of this order form with your check.

Bank Wire Transfer

Enterprise Bank and Trust
St. Louis, MO 63127
ABA# 081006162
ACCT# 0040520 HERITAGE
Swift Code - Entrus44

Please reference name of show & booth number to credit your account. Customers are responsible for any bank processing fees. Please add \$25.00 to your invoice total for each wire to cover inbound bank processing fees.

Please note: In some instances equipment or services may be handled by other contractors.

All orders received on site at the Exhibitor Service Desk will be charged at standard rates. All outstanding balances must be paid by the close of the show. Adjustments to your invoice will not be made after the close of the show. For your convenience, we will use this authorization to charge your credit card account for your advance orders, and any additional amounts incurred as a result of show site orders placed by your representative. These charges may include all Heritage companies, including but not limited to HES Logistics, Inc., or any charges which Heritage may be obligated to pay on behalf of the Exhibitor, including without limitation, any shipping charges. By submitting this form or ordering materials or services from Heritage, you agree to be bound by all terms & conditions included in your service manual.

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

**Discount Deadline:
2/14/2024****Order Services Early and SAVE!**

Complete and submit necessary order forms listed below before the deadline date to take advantage of Advance Pricing.

Heritage Order Forms		Order Total	
<input type="checkbox"/>	Method of Payment & Credit Card Authorization	Submit With First Order	
<input type="checkbox"/>	Third Party Authorization	NA	
<input type="checkbox"/>	EAC Requirements	NA	
<input type="checkbox"/>	Carpet	\$	
<input type="checkbox"/>	Furniture	\$	
<input type="checkbox"/>	Accessories	\$	
<input type="checkbox"/>	Exhibit Accessories	\$	
<input type="checkbox"/>	Exhibit Rental Displays	\$	
<input type="checkbox"/>	Material Handling	\$	
<input type="checkbox"/>	Unloading Service	\$	
<input type="checkbox"/>	Accessible/Priority Storage Return	\$	
<input type="checkbox"/>	Mobile Unit & Vehicle Spotting	\$	
<input type="checkbox"/>	Installation & Dismantle Labor	\$	
<input type="checkbox"/>	HES Shipping	\$	
<input type="checkbox"/>	Hanging Sign Labor	\$	
<input type="checkbox"/>	Signs	\$	

TOTAL AMOUNT DUE **\$** _____

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

Exhibiting Company _____

Contact Name _____ Booth # _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.



HERITAGE™

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

BOOTH GRID

TRANSWORLD 2024

Discount Deadline:
2/14/2024

SAVE TIME AND MONEY!

Use this grid when placing Hanging Sign, Electrical, or other Utility orders. Make as many copies as necessary!

Enter in the booth number above, below and on each side of your booth to ensure proper placement! If you are using this grid for a hanging sign, include the total height from the floor to the top of the sign.

Booth #

Left Booth #

Right Booth #

Booth #

Exhibiting Company _____

Contact Name	Booth#
--------------	--------

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

YOU ARE ENTERING A CONTRACT WHICH LIMITS YOUR POSSIBLE RECOVERY IN CASE OF LOSS OR DAMAGE.

The terms and conditions set forth below become a part of the contract between HERITAGE exposition services and you, the exhibitor. Exhibitor is deemed to have accepted these terms and conditions when any of the following conditions are met:

- The material handling service agreement is signed;
- Exhibitor's materials are delivered to the HERITAGE warehouse or to a show or exposition site for which HERITAGE is the official show contractor, or
- An order for labor and/or rental equipment is placed by exhibitor with HERITAGE.

1. **DEFINITIONS.** For purposes of the Contract, "HTG" means HERITAGE Exposition Services, Inc., d.b.a. HERITAGE Trade Show Services, HERITAGE, Heritage Exposition Services, HES Logistics, and their respective employees, directors, officers, agents, assigns, affiliated companies, and related entities including, but not limited to, any subcontractors HTG may appoint. The term "EXHIBITOR" means the Exhibitor, its employees, agents, representatives, and any Exhibitor Appointed Contractor ("EAC"). Cold Storage: Holding of Goods in a climate controlled area; Accessible Storage: Holding of Goods in an area from which Goods may be removed during shows; Services: Warehousing, transportation, drayage, un-supervised labor, supervised labor and/or related services; Show Site: The venue or place where an exposition or event takes place; Supervised Labor (OK TO PROCEED): Union labor that is provided to a Customer to install or dismantle a booth or exhibit space, and is supervised and/or directed by HTG; Un-Supervised Labor (do not proceed): Union labor that is provided to a Customer to install or dismantle a booth or exhibit space and pursuant to Customer's election is not supervised and/or directed by HTG. Customer assumes the responsibility and any liability arising therefrom, for the work of union labor when Customer elects to use un-supervised labor.

2. **SCOPE.** These Terms and Conditions shall be binding upon Exhibitor, HTG, and their respective Agents and representatives, including but not limited to Exhibitor contracted labor, EAC's or Installation and Dismantle Companies, and any other party with an interest in the Goods. Each shall have the benefit of and be bound by all provisions stated herein, including but not limited to time limits and limitations of liability.

3. Payments are due prior to delivery of services or equipment to EXHIBITOR unless other credit arrangements have been made. All payments shall be in U.S. currency, MasterCard, VISA, American Express or Discover credit cards, debit cards, or check, provided there is sufficient customer credit in EXHIBITOR's form of payment to completely satisfy the amount owed by EXHIBITOR to HTG. Undersigned authorizer acknowledges and agrees that all applicable charges for services rendered to the EXHIBITOR will be applied to the credit card on file in the event other form of payment is not tendered prior to the close of the trade show. In no instance shall any Exhibitor be extended credit beyond 30 days after the close of the Show. If there are any outstanding balances owed by EXHIBITOR to HTG which have not been paid after 30 days following the close of the Show, then these unpaid balances shall bear interest at the rate of 1-1/2% per month (18% per annum).

4. Any discrepancy in items ordered and items received or any complaint or question concerning services, etc., must be reported to the HTG Service Center at the show, in writing, immediately upon noting same. Problems will be resolved and/or any valid adjustments in EXHIBITOR's account will be made at that time, and approved by the HTG Project Manager in charge. Credits and adjustments will not be made based on information received after the Show. Exhibitors who cancel prior to Exhibitor Move-In will be refunded 100% of their advance payment. No refunds will be made for cancellations received once Exhibitor move-in begins or at show site, unless otherwise noted on the specific service form. In the event the exposition or event is cancelled or postponed, HTG reserves the right to charge for services rendered in preparation of the event or exposition as well as non-refundable costs incurred by HTG. Prior to any refunds being paid to EXHIBITORS, these cancellation and/or postponement charges will be determined in good faith by HTG and withheld from any amounts previously paid by EXHIBITOR to HTG in proportion to receipts from all exhibitors with the excess being refunded. EXHIBITOR should be advised that routine audits of Exhibitor booths for service usage are conducted during the Convention. Should the result of such an audit indicate that equipment or services is in fact being used that has not been paid for, the Exhibitor will be charged for the equipment or service at the applicable rate.

5. HTG reserves the right to discontinue one or all services or equipment delivery to EXHIBITOR for non-payment of one or more outstanding bills should such bill not be paid before the close of the first day of the Show. Payment for any one or more of the services rendered does not in anyway release EXHIBITOR from payment of the other remaining services upon presentation of an invoice. Should it become necessary after all discrepancies are resolved to employ a collection agency, then EXHIBITOR agrees that all reasonable and customary collection fees shall be borne by EXHIBITOR.

6. **CHOICE OF LAW & VENUE.** Any dispute between HTG and EXHIBITOR shall be governed by the laws of the State of Missouri (without regard to Missouri's conflicts of laws principles). Venue of any action between HTG and EXHIBITOR shall lie exclusively in the state or federal courts located in St. Louis, Missouri and HTG and EXHIBITOR agree that all reasonable attorney's fees shall be borne by the prevailing party.

7. **LIMITATION OF LIABILITY & INDEMNITY.** HTG shall not be liable to any extent whatsoever for any actual or potential loss of profits or revenues, or for any collateral costs or consequential damages, which may result from (1) any loss, injury or damage to EXHIBITOR's materials or (2) EXHIBITOR's ability to carry-on in its normal business practices. Additionally, HTG shall not be liable for (1) any loss, damage or delay as a result of fire, lightning, strikes, riot or civil commotion or any other cause or condition beyond the control of HTG, (2) damage to uncrated materials, materials improperly packed, or (3) concealed damage, or loss, theft or disappearance of EXHIBITOR's materials while at the show or EXHIBITOR's materials are in EXHIBITOR's possession or are located within or near the confines of EXHIBITOR's booth. HTG's liability shall be limited to any loss or damage which results solely from HTG's negligence in the actual physical handling of EXHIBITOR's materials and not from any other type of loss or damage. HTG does not assume any liability for any loss or damages to electronics, monitors, or devices. HTG's maximum liability for any cause shall be limited to \$0.30 per pound per article with a maximum liability of \$50.00 per item or \$1,000.00 per shipment. HTG shall not be responsible for loss, theft, or disappearance of materials before they are picked up from EXHIBITOR's booth or for reloading after the show. Bills-of-lading covering outgoing shipments, which are furnished to HTG by EXHIBITOR, will be checked at the time of actual pickup from the booth and corrections made where discrepancies occur. Any claims for loss, injury or damage must be submitted to HTG within thirty (30) days of the close of the show in which the loss, injury or damage occurred, or such claims shall be waived. No suit or action for the recovery of any claims arising out of or related to bodily injury, death, or property damage shall be brought against HTG more than one year after the accrual of the cause of action. EXHIBITOR agrees to indemnify and hold harmless HTG against any and all claims, suits, liabilities, or damages, including reasonable settlements and reasonable attorney's fees, arising out of negligence or any other cause on the part of the EXHIBITOR, subcontractors, suppliers, employees

or any individual or company under the control directly or indirectly of the EXHIBITOR at the show.

a. Cold Storage: Goods requiring cold storage are stored at Customer's own risk. HTG assumes no liability or responsibility for Cold Storage. b. Accessible Storage: HTG assumes no liability for loss or damage to Goods while in Accessible Storage. Storage charges are for the use of space and are not a form of insurance, or a guarantee of security. c. Unattended Goods: HTG assumes no liability for loss or damage to unattended Goods received at Show Site at any time from the point of receipt of inbound Goods until the loading of the outbound Goods, including the entire term of the respective show or exhibition. Customer is responsible for insuring its own Goods for any and all risk of loss. d. Empty Storage: HTG assumes no liability for loss or damage to Goods or crates, or the contents therein, while containers are in Empty Storage. It is Customer's sole responsibility to affix the appropriate labels available at the HTG Service Desk for empty container storage, and ensures that any pre-existing empty labels are removed. e. Forced Freight: HTG is not liable for Customer Goods left on the show floor after the show closing deadline, with or without a Material Handling Services/Straight Bill of Lading signed by Customer. It is Customer's responsibility to complete accurate paperwork for shipping to ensure Customer Goods are properly labeled. f. Concealed Damage: HTG shall not be liable for concealed loss or damage including but not limited to glass, electronic equipment, prototypes, original art, uncrated Goods, or improperly packaged or labeled Goods. g. Unattended Booth: HTG shall not be liable for any loss or damage occurring while the Goods are unattended in Exhibitor's booth at any time, including, but not limited to, the time the Goods are delivered to the dock until the time the Goods are received by Exhibitor's selected carrier. h. Labor: HTG assumes no liability for loss, damage, or bodily injury arising out of Exhibitor's supervision of HTG provided union labor. i. Notice of Loss or Damage: In order to have a valid claim, notice of loss or damage to Goods must be given to HTG or its agent within 24 hours of occurrence (as evidenced in an Incident Report completed at Show Site by HTG) or delivery of outbound Goods.

8. **ADVANCED WAREHOUSING/TEMPORARY STORAGE:** HTG assumes no liability or responsibility for loss or damage to Goods delivered to the Advance Warehouse or other similar Temporary Storage facilities.

9. EXHIBITOR recognizes that HTG provides services as EXHIBITOR's agent and not as bailee or shipper. If any employee or subcontractor of HTG shall sign a delivery receipt, bill-of-lading, or other document, EXHIBITOR agrees that these signatories will do so as EXHIBITOR's agent, and EXHIBITOR accepts the responsibility thereof. HTG or its subcontractors are authorized to note the quantities or condition of items on the EXHIBITOR's bill-of-lading when the actual count or condition of such items do not conform to the amount or amounts recorded by EXHIBITOR. Correct weights with Weight Certificate must be provided, otherwise HTG's or its subcontractor's estimate will prevail in the event of any weight discrepancy.

10. Exhibitor permits all contact information provided to HTG to be used by HTG and shared with other entities assisting in the production of the event in question. Email communications may include show information, promotional materials, advertising statements and other commercial notices. Permission may be revoked by the EXHIBITOR in writing.

11. In the case of bills submitted to parties other than the EXHIBITOR (i.e., Third Parties), such arrangements in no way release EXHIBITOR from any and all of the terms and conditions outlined herein.

12. **REFUNDS:** EXHIBITOR shall receive a full and complete refund of any overpayments following final audit after the close of the Show. HTG will remit refunds to EXHIBITOR at the name and address indicated on the Exhibitor Data Sheet. EXHIBITOR will receive a refund for any extra overpayment above and beyond the amount which EXHIBITOR owes to HTG. Also provided for the EXHIBITOR with the final refund shall be a final accounting showing the services or equipment ordered.

13. **CREDIT CARD:** HTG is pleased to accept orders for services, with payment being made by a credit card. By paying for these services in advance, and adhering to the deadline date, you have taken advantage of the discount offered. However, if a payment is subsequently made by check with the intention of reversing the initial credit card payment, there will be a fee assessed for each subsequent transaction following the initial transaction. The fee to reverse the credit card payment and replace it with a check or an alternate credit card is as follows: If the credit card charge is \$1.00 to \$500.00 the fee is \$25.00, \$501.00 to \$1,000.00 the fee is \$30.00, \$1,001.00 to \$2,000.00 the fee is \$60.00, \$2,001.00 to \$5,000.00 the fee is \$150.00, \$5,001.00 to \$10,000.00 the fee is \$300.00, \$10,001.00 to \$20,000.00 the fee is \$450.00. Amounts over \$20,000.00 the fee is 4% of the amount owed.

14. **Insurance:** It is understood that HTG is not an insurer. Insurance should be obtained by the EXHIBITOR. It is highly recommended that exhibitors arrange All Risk coverage which usually can be done by endorsements to existing policies. EXHIBITOR's materials should be insured from the time they leave their firm until they are returned after the close of the show. Insurance and liability against theft or property damage to equipment or exhibit material owned or rented by EXHIBITOR, or bodily injury occurring within the confines of EXHIBITOR's booth, remain the sole and complete responsibility of EXHIBITOR. Except where prohibited by law, the EXHIBITOR and its insurers waive all rights of recovery or subrogation against HTG and their respective directors, officers, employees, and agents.

15. By completing and submitting the service forms, Exhibitor hereby authorizes HTG as its Exhibitor Appointed Contractor to process and pay for those services on behalf of the Exhibitor as a third party.

16. HTG Reserves the right to adjust the price charged for any item in the event of a sudden and unexpected price increase. By way of example without limiting the foregoing, in the event fuel prices escalate in a rapid manner, the price of any individual item may be adjusted to reflect the impact of higher fuel prices. Additionally, HTG reserves the right to pass through to Exhibitor any incremental charges or fees levied by the facility, suppliers or other third parties.

**Discount Deadline:
2/14/2024**

Exhibiting Company _____ Booth Number _____

EAC Information:

Company Name: _____

Billing Address: _____

City: _____ State: _____ Zip: _____ Country: _____

Contact Name: _____ Email Address: _____

Telephone Number: _____ Fax Number: _____

Please read, complete, and submit this authorization form with required documentation for each contractor (see below) to HERITAGE if hiring a service contractor(s) other than the official contractor selected by show management. Note: For services such as electrical, plumbing, telephone, cleaning and material handling, no contractor other than the official contractor will be approved. This regulation is enforced as equipment and facilities are the sole responsibility of the respective owner. The exhibitor shall control only the material and equipment that he/she owns and that is to be used in the exhibit space.

Official Service Contractors are appointed to perform and provide necessary services and equipment. The Official Service Contractor will provide all usual trade show services, including labor. Supervision, however, may be provided by the exhibitor. The exhibitor may appoint either the official contractor for supervision or a qualified non-official contractor.

Official Show Contractors:

- Ensure orderly and efficient installation and removal of exhibits.
- Assure the distribution of labor to all exhibitors according to need.
- Provide sufficient labor to satisfy the requirements of exhibitors and for the show itself.
- See that the proper type and limit of insurance are in force.
- Avoid any conflict with local union regulations and requirements.

Should an exhibitor wish to employ the services of a contractor other than the Official Show Contractor, the following conditions must be met:

- The exhibitor must inform Heritage of the name and address of the contractor and the work to be performed by completing the Authorization below. The Authorization must be received by Heritage no later than 30 days prior to the show. If notification is not received 30 days prior to the show, Heritage labor must be used for all work and the exhibitor appointed contractor will be permitted to supervise only.

The contractor hired by the exhibitor must

- Provide no later than 30 days prior to the show a Certificate of Insurance with at least the following limits:
 - Commercial Liability not less than \$1,000,000 each occurrence/\$2,000,000 general aggregate, Workers Compensation Insurance, including Employer's Liability coverage, in a minimum amount not less than \$1,000,000; Auto Liability not less than \$1,000,000 each occurrence, naming HERITAGE (the General Contractor), Show Management, Facility, and Organizer as additional insured, except for Workers Compensation.
 - Agree to abide by all rules and regulations of the show and union rules and regulations.

This form must be accompanied by the insurance certificate. Please obtain this certificate from your insurance carrier and send with this form.

INCOMPLETE OR UNSIGNED FORMS WILL NOT BE ACCEPTED.

Signature of Exhibitor: _____ Date: _____

Service to be Performed: _____

Authorizer acknowledges reading and accepting all Terms and Conditions and agrees that Authorizer and Exhibiting Company will be fully governed by the provisions described therein.

Exhibiting Company _____

Contact Name _____ Booth # _____

Phone # _____ Email _____

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering**Discount Deadline:
2/14/2024**

Certificate of Insurance: Each EAC shall provide Heritage with a valid Certificate of Insurance and a copy of the additional insured endorsements required on the primary and excess/umbrella general liability policies. The insurance form must list as Additional Insureds and/or Covered Locations:

**HERITAGE
ORGANIZER
FACILITY**

Exhibitor(s) Represented (all Exhibitors represented by the contractor must be named as additional insured)

SHOW Move-In date(s) through Move-Out date(s) (See General Information Page)

The insurance form must list as the Certificate Holder:

**HERITAGE
620 Shenandoah Ave.
St. Louis, MO 63104**

Minimum Coverage Requirements for Primary & Excess/Umbrella Commercial General Liability: Each EAC shall maintain insurance coverage of the types and in the minimum amounts as follows:

Limits: Primary: Each Occurrence \$1,000,000; Products - COMP/OP AGG \$2,000,000; Personal & Adv Injury \$1,000,000; General Aggregate \$2,000,000
Excess/Umbrella: Each occurrence \$1,000,000; Aggregate \$1,000,000
Coverage for contractual liability and products liability

The following entities shall be named as Additional Insureds for all ongoing operations:

**HERITAGE
ORGANIZER
FACILITY**

Exhibitor(s) Represented (all Exhibitors represented by the contractor must be named as Additional Insured)

SHOW Move-In date(s) through Move-Out date(s) (See Quick Facts pages)

Insurer shall waive any right of subrogation against **ORGANIZER** and HERITAGE, their officers, directors, agents or employees. Coverage cannot be cancelled or reduced without at least 30 days prior written notice to **ORGANIZER** and HERITAGE.

Workers' Compensation Insurance: Each EAC shall maintain Workers' Compensation and Occupational Disease Insurance in full compliance with all federal and state laws, covering all of the EAC's employees engaged in the performance of any work for the Exhibitor. Coverage for Workers' Compensation and Employers' Liability shall be insured for the following limit:

Each Accident \$1,000,000

Disease - Each Employee \$1,000,000

Disease - Policy Limit \$1,000,000

WCI Insurer shall waive any right of subrogation against ORGANIZER and HERITAGE, their officers, directors, agents or employees. Coverage cannot be cancelled or reduced without at least 30 days prior written notice to ORGANIZER and HERITAGE.

Automobile Liability: Automobile liability must be covered whether the EAC has a vehicle on-site or not. Each EAC shall maintain insurance coverage in the minimum amounts as follows: Combined Single Limit \$1,000,000

EAC acknowledges reading and accepting this Agreement and agrees that it will be fully governed by the provisions described herein.

Name of EAC: _____ Booth Number: _____

By (print name): _____

Signature: _____ Date: _____

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering**Discount Deadline:
2/14/2024****Exhibitor Appointed Contractor (EAC)
Work Authorization Form**

Return completed EAC Requirement forms to Heritage via email to exhibitor.services@heritagesvs.com no later than 30 days prior to the show start date. **Please forward a copy of the Certificate of Liability Insurance sample to your EAC.**

This form must be completed by the exhibiting company. No EAC will be granted access to the show floor without this form **AND** completion of requirements and signature by your EAC on the EAC Requirement forms. Please check the appropriate boxes below of the products and/or services you will have outside of those provided by the designated official contractor.

For insurance and safety reasons, the official contractor designated in the service manual must be used for services such as:

Electrical Booth Cleaning Plumbing Material Handling Telecommunications Hanging Signs Rigging

Services:

☐
☐
☐Installation & Dismantle
Photography
Personnel/Models☐
☐
☐Installation & Dismantle – Supervision Only
Security
Other (please specify): _____

Products:

☐
☐
☐Flooring/Carpet Rental
Furniture/Signs/Accessories
Floral☐
☐
☐Audio/Visual – Rental/Production/Lighting
Computer Rental
Other (please specify): _____

Indicate Type of Service Performed for the Above Checked Boxes (i.e. installation, supervision, etc.):

****Note Other Products/Services Here:**

Please Type or Print

EAC Information:

EAC Company Name: _____

Address: _____ City/State/Zip _____

EAC Company Phone: _____ Fax Number: _____

EAC Contact Name: _____ EAC Contact Cell: _____

EAC Contact Email: _____

Product/Service Description: _____

****ALL EAC COMPANY INFORMATION MUST BE COMPLETED**

Exhibitor Signature: _____ Date: _____

Exhibiting Company _____

Contact Name _____ Booth # _____

Phone # _____ Email _____

CERTIFICATE OF LIABILITY INSURANCE

SAMPLE

DATE (MM/DD/YYYY)

00/00/0000

PRODUCER (000) 000-0000

FAX

AGENTS NAME
AGENTS ADDRESS

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

INSURERS AFFORDING COVERAGE

NAIC #

INSURED
YOUR COMPANY NAME
YOUR COMPANY ADDRESS

INSURER A:

INSURER B:

INSURER C:

EAC FOR:

INSURER D:

INSURER E:

COVERAGES

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSL LTR	ADD'L INSRD	TYPES OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMIT S	
		<div>TYPES OF INSURANCE</div> <div> <input type="checkbox"/> COMMERCIAL GENERAL LIABILITY CLAIMS MADE <input type="checkbox"/> OCCUR </div> <div> <input type="checkbox"/> GEN'L AGGREGATE LIMIT APLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC </div>	POLICY #	EFF DATE	EXP DATE	<div>EACH OCCURRENCE</div> <div>DAMAGE TO RENTED PREMISES (EA OCCURRENCE)</div> <div>MED EXP (Any one person)</div> <div>PERSONAL & ADV INJURY</div> <div>GENERAL AGGREGATE</div> <div>PRODUCTS-COMP-OP AGG</div>	<div>\$1,000,000</div> <div>\$500,000</div> <div>\$5,000</div> <div>\$1,000,000</div> <div>\$2,000,000</div> <div>\$2,000,000</div>
		<div>AUTOMOBILE LIABILITY</div> <div> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS </div>	POLICY #	EFF DATE	EXP DATE	<div>COMBINED SINGLE LIMIT (ea accident)</div> <div>BODILY INJURY (per person)</div> <div>BODILY INJURY (per accident)</div> <div>PROPERTY DAMAGE (per accident)</div>	<div>\$1,000,000</div> <div>\$</div> <div>\$</div> <div>\$</div>
		<div>GARAGE LIABILITY</div> <div>ANY AUTO</div>	POLICY #	EFF DATE	EXP DATE	<div>AUTO ONLY-EA ACCIDENT</div> <div>OTHER THAN EA ACC</div> <div>AUTO ONLY: ACC</div>	<div>\$</div> <div>\$</div> <div>\$</div>
		<div>EXCESS/UMBRELLA LIABILITY</div> <div> <input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS MADE <input type="checkbox"/> DEDUCTABLE <input type="checkbox"/> RETENTION \$10,000 </div>	POLICY #	EFF DATE	EXP DATE	<div>EACH OCCURRENCE</div> <div>AGGREGATE</div>	<div>\$1,000,000</div> <div>\$1,000,000</div>
		<div>WORKERS COMPENSATION AND EMPLOYERS LIABILITY</div> <div>ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?</div> <div>If yes, describe under SPECIAL PROVISIONS below</div>	POLICY #	EFF DATE	EXP DATE	<div>WC STATUTO- RY LIMITS</div> <div>E.L. EACH ACCIDENT</div> <div>E.L. DISEASE-EA EMPLOYEE</div> <div>E.L. DISEASE- POLICY LIMIT</div>	<div>\$</div> <div>\$1,000,000</div> <div>\$1,000,000</div> <div>\$1,000,000</div>

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS

ADDITIONAL INSURED AS RESPECTS LIABILITY PER WRITTEN CONTRACT:

CERTIFICATE HOLDER

HERITAGE
620 Shenandoah Ave.
St. Louis, MO 63104

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering**Discount Deadline:
2/14/2024****THIRD PARTY AUTHORIZATION**

FOR USE OF AN EXHIBITOR APPOINTED CONTRACTOR: We understand and agree that we, the exhibiting firm, are ultimately responsible for payment of charges. In the event that the named third party does not discharge payment of the invoice prior to the last day of the show, charges will revert to the exhibiting company. The items checked below are to be invoiced to the third party:

- ☐ ALL SERVICES
☐ BOOTH CLEANING
☐ I & D LABOR
☐ MATERIAL HANDLING/IN & OUT
☐ RENTAL FURNITURE & CARPET
☐ SIGNS
☐ OTHER (Please specify)

THIRD PARTY AGENT:

CREDIT CARD NUMBER _____

EXPIRATION DATE ____/____/____ VERIFICATION CODE ____/____/____/____

☐ VISA ☐ AMERICAN EXPRESS ☐ MASTERCARD ☐ DISCOVER

CARDHOLDER'S NAME _____

AUTHORIZED SIGNATURE _____

PRINT NAME _____

COMPANY NAME _____

ADDRESS _____

CITY/STATE/ZIP _____

PHONE _____ FAX _____

EMAIL _____

We have read, understand and agree to all terms as described above and have advised our show site representative accordingly.

Exhibitor Signature: _____ **Print Name:** _____ **Date:** _____

(Please Print)

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

***Any Heritage rental carpet cut into or around booth properties will be charged full price to replace the carpet at the close of the show**

Discount Deadline:
2/14/2024

**Classic Expo
Carpet
16 oz**

Item	Quantity	Discount Rate	Standard Rate	Total
C10 10' x 10'	x	\$220.50	\$286.65	=
C20 10' x 20'	x	\$432.85	\$562.71	=
C30 10' x 30'	x	\$647.30	\$841.49	=
C40 10' x 40'	x	\$869.80	\$1,130.74	=

For booths larger than 40' or configured as islands or peninsulas, use the area carpet option below. Due to dye lot differences and unsightly seams, please do NOT order multiple Pre-Cut pieces for a single booth.

Item	Total Sq. Ft.	Discount Rate	Standard Rate	Total
C60 Area Carpet Classic _____ W x _____ L per sq. ft. _____ x \$3.70 \$4.81 =	100 sq. ft. min.			

Circle your color choice for CLASSIC EXPO carpet:

Red Blue Hunter Green Gray Black

**Prestige
Carpet
28 oz**

Item	Total Sq. Ft.	Discount Rate	Standard Rate	Total
C90 Area Carpet Prestige _____ W x _____ L per sq. ft. _____ x \$6.50 \$8.45 =	100 sq. ft. min.			

Circle your color choice for PRESTIGE carpet:

Navy Hunter Green Red Black White
Charcoal Silver Cloud Beige Royal Teal

**Padding and
Visqueen**

Item	Total Sq. Ft.	Discount Rate	Standard Rate	Total
C70 Carpet Padding _____ W x _____ L per sq. ft. _____ x \$1.80 \$2.34 =				
C80 Visqueen Covering _____ W x _____ L per sq. ft. _____ x \$1.10 \$1.43 =				

Electrical or Utilities Under Carpet? *If yes, please order labor and also provide completed Booth Grid form earlier in the exhibitor kit.

☐ **Yes*** ☐ **No**

Method of Payment & Credit Card Authorization Form REQUIRED to be submitted with this form.

SUBTOTAL \$

TOTAL DUE \$

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

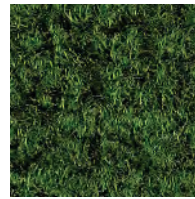
16 oz. Classic Expo



Red



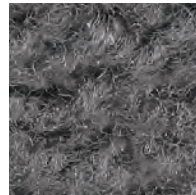
Blue



Hunter Green



Black



Gray

28 oz. Prestige Carpet



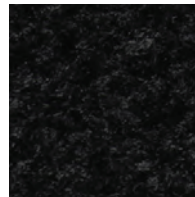
Navy



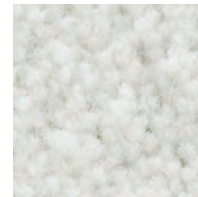
Hunter Green



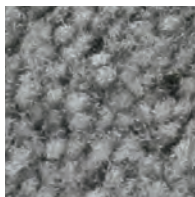
Red



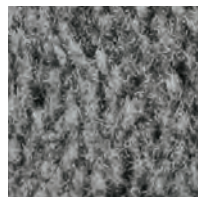
Black



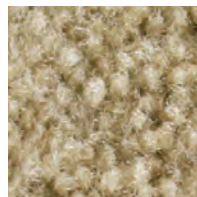
White



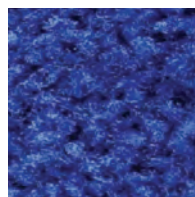
Silver Cloud



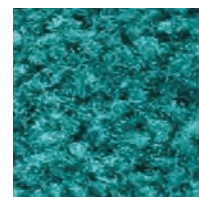
Charcoal



Beige



Royal



Teal

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Discount Deadline:
2/14/2024
Order online at: heritagesvs.com/ordering

	Item	Quantity	Discount Rate	Standard Rate	Total
Furniture	F60 Plastic Side Chair (Gray)	<input type="text"/>	x \$ 62.70	\$ 81.51	= <input type="text"/>
	F50 Padded Sled Base Chair (Gray)	<input type="text"/>	x \$ 81.85	\$ 106.41	= <input type="text"/>
	F9 Padded Chair (Gray)	<input type="text"/>	x \$ 81.85	\$ 106.41	= <input type="text"/>
	F10 Padded Arm Chair (Gray)	<input type="text"/>	x \$ 88.70	\$ 115.31	= <input type="text"/>
	F20 Custom Padded Arm Chair (Gray)	<input type="text"/>	x \$ 104.75	\$ 136.18	= <input type="text"/>
	F30 Padded High Stool (Gray)	<input type="text"/>	x \$ 100.20	\$ 130.26	= <input type="text"/>
	F40 Custom Padded High Stool (Gray)	<input type="text"/>	x \$ 131.55	\$ 171.02	= <input type="text"/>
	F75 Executive Chair (Black)	<input type="text"/>	x \$ 195.00	\$ 253.50	= <input type="text"/>
Draped Display Tables	Circle your color choice: <div> Red Blue Teal Burgundy Hunter Green Plum Silver Black White Gold Expo Green </div>				
	F110 4' Table – 30" High	<input type="text"/>	x \$ 113.20	\$ 147.16	= <input type="text"/>
	F120 6' Table – 30" High	<input type="text"/>	x \$ 136.15	\$ 177.00	= <input type="text"/>
	F130 8' Table – 30" High	<input type="text"/>	x \$ 159.05	\$ 206.77	= <input type="text"/>
	F140 4' Table – 42" Counter High	<input type="text"/>	x \$ 140.70	\$ 182.91	= <input type="text"/>
	F150 6' Table – 42" Counter High	<input type="text"/>	x \$ 163.65	\$ 212.75	= <input type="text"/>
	F160 8' Table – 42" Counter High	<input type="text"/>	x \$ 186.60	\$ 242.58	= <input type="text"/>
	F170 4th Side Table Drape - 30" High	<input type="text"/>	x \$ 47.40	\$ 61.62	= <input type="text"/>
	F180 4th Side Table Drape - 40" High	<input type="text"/>	x \$ 47.40	\$ 61.62	= <input type="text"/>
	Undraped Display Tables	F190 4' Table – 30" High	<input type="text"/>	x \$ 72.65	\$ 94.45
F200 6' Table – 30" High		<input type="text"/>	x \$ 88.70	\$ 115.31	= <input type="text"/>
F210 8' Table – 30" High		<input type="text"/>	x \$ 105.55	\$ 137.22	= <input type="text"/>
F220 4' Table – 42" Counter High		<input type="text"/>	x \$ 78.75	\$ 102.38	= <input type="text"/>
F230 6' Table – 42" Counter High		<input type="text"/>	x \$ 93.30	\$ 121.29	= <input type="text"/>
F240 8' Table – 42" Counter High		<input type="text"/>	x \$ 113.95	\$ 148.14	= <input type="text"/>
F80 30" Diameter Pedestal (Gray) 18" H		<input type="text"/>	x \$ 157.55	\$ 204.82	= <input type="text"/>
F90 30" Diameter Pedestal (Gray) 30" H		<input type="text"/>	x \$ 157.55	\$ 204.82	= <input type="text"/>
F100 30" Diameter Pedestal (Gray) 42" H		<input type="text"/>	x \$ 157.55	\$ 204.82	= <input type="text"/>
Table Risers Covered White		F250 4' Long Riser	<input type="text"/>	x \$ 50.00	\$ 65.00
	F260 6' Long Riser	<input type="text"/>	x \$ 61.50	\$ 79.95	= <input type="text"/>
	F270 8' Long Riser	<input type="text"/>	x \$ 74.35	\$ 96.66	= <input type="text"/>
Special Drape Products	Circle your color choice: <div> Red Blue Teal Burgundy Hunter Green Plum Silver Black White Gold Expo Green </div>				
	F280 Drape - 3' H	<input type="text"/>	x \$ 14.82	\$ 19.26	= <input type="text"/>
	F290 Drape - 8' H	<input type="text"/>	x \$ 15.30	\$ 19.89	= <input type="text"/>

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

Method of Payment & Credit Card Authorization Form REQUIRED to be submitted with this form.
SUBTOTAL \$
TOTAL DUE \$

Exhibiting Company

Contact Name Booth#

Phone # Email

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

Chairs



Plastic Side Chair

F60
(Gray)



Padded Sled Base Chair

F50
(Gray)



Padded Chair

F9
(Gray)



Padded Arm Chair

F10
(Gray)



Custom Padded Arm Chair

F20
(Gray)



Padded High Stool

F30
(Gray)



Custom Padded High Stool

F40
(Gray)



Executive Chair

F75
(Black)

Skirted Tables



4' Display Table

F110
30" High



4' Display Table

F140
42" Counter High



6' Display Table

F120
30" Counter High



6' Display Table

F150
42" High



8' Display Table

F130
30" High



8' Display Table

F160
42" Counter High

Table Skirt and Drape Color Options



Red



Teal



Hunter Green



Silver



White



Blue



Burgundy



Plum



Black



Gold



Expo Green

Undraped Display Tables



4' Display Table
F190
30" High



4' Display Table
F220
42" Counter High



6' Display Table
F200
30" High



6' Display Table
F230
42" Counter High



8' Display Table
F210
30" High



8' Display Table
F240
42" Counter High



30" Diameter Pedestal
F80
18" H (Gray)



30" Diameter Pedestal
F90
30" H (Gray)



30" Diameter Pedestal
F100
42" H (Gray)

	Item	Quantity	Discount Rate	Standard Rate	Total
Accessories	A10 Wastebasket	_____ x	\$ 22.00	\$ 28.60	= _____
	A20 Tripod Easels	_____ x	\$ 36.70	\$ 47.71	= _____
	A30 Chrome Stanchion	_____ x	\$ 27.55	\$ 35.82	= _____
	A40 Velour Rope 6' Black	_____ x	\$ 27.55	\$ 35.82	= _____
	A50 Coat Tree	_____ x	\$ 79.85	\$ 103.81	= _____
	A60 Chrome Bag Rack	_____ x	\$ 79.85	\$ 103.81	= _____
	A70 Literature Rack	_____ x	\$ 156.00	\$ 202.80	= _____
	A80 Garment Rack 5'	_____ x	\$ 85.65	\$ 111.35	= _____
	A90 2 Way Straight Arm Rack	_____ x	\$ 117.45	\$ 152.69	= _____
	A100 4 Way Slant Arm Rack	_____ x	\$ 131.55	\$ 171.02	= _____
	A106 Raffle Ticket Drum	_____ x	\$ 80.00	\$ 104.00	= _____
	A107 Fishbowl	_____ x	\$ 25.00	\$ 32.50	= _____
	A110 6' Tensabarrier	_____ x	\$ 124.80	\$ 162.24	= _____
	D130 1M Straight Shelf	_____ x	\$ 105.72	\$ 137.43	= _____
	D131 1M Angle Shelf	_____ x	\$ 105.72	\$ 137.43	= _____
	D210 Acrylic Holder*	_____ x	\$ 22.95	\$ 29.84	= _____
	D220 Arm Light*	_____ x	\$ 48.95	\$ 63.64	= _____
	<i>*For use with Heritage Rentals Only</i>				
	D250 Chrome Sign Holder	_____ x	\$ 135.35	\$ 175.96	= _____

Tackboard	D20 Tackboard Panels (4'x8') Vertical	_____ x	\$ 165.20	\$ 214.76	= _____
	D30 Tackboard Panels (4'x8') Horizontal	_____ x	\$ 165.20	\$ 214.76	= _____
	D31 Fabric Modular Panel 1 Meter x 8'	_____ x	\$ 403.80	\$ 524.94	= _____
	Circle your fabric modular only panel color choice:				
	Gray Black Blue				

**Method of Payment & Credit Card Authorization
Form REQUIRED to be submitted with this form.**

SUBTOTAL \$ _____

TOTAL DUE \$ _____

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

ACCESSORIES



Wastebasket
A10



Tripod Easels
A20



Chrome Sign Holder
D250



Chrome Stanchion
A30



Velour Rope 6' Black
A40



Coat Tree
A50



Chrome Bag Rack
A60



Literature Rack
A70



Garment Rack 5'
A80



2 Way Straight Arm Rack
A90



4 Way Slant Arm Rack
A100



Raffle Ticket Drum
A106



Fishbowl
A107



6' Tensabarrier
A110

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TRANSWORLD 2024

Discount Deadline: 2/14/2024

	Item	Quantity	Discount Rate	Standard Rate	Total
Pegboard	D10 Pegboard Panels (4'x8')	_____ x	\$ 220.25	\$ 286.33	= _____
	D09 Pegboard 4" Single Hook	_____ x	\$ 8.33	\$ 10.83	= _____
	D11 Pegboard 6" Single Hook	_____ x	\$ 11.00	\$ 14.30	= _____
	D12 Pegboard 8" Single Hook	_____ x	\$ 12.85	\$ 16.71	= _____
Gondolas	D800 Single Sided 1M x 4' High	_____ x	\$ 666.71	\$ 866.72	= _____
	D801 Double Sided 1M x 4' High	_____ x	\$ 933.39	\$ 1213.41	= _____
	D802 Single Sided 1M x 8' High	_____ x	\$ 933.39	\$ 1213.41	= _____
	D803 Double Sided 1M x 8' High	_____ x	\$ 1,333.41	\$ 1733.44	= _____
Gridwall	D40 Gridwall 2'x8' Black <i>*Legs & Connectors required below</i>	_____ x	\$ 150.50	\$ 195.65	= _____
	D80 4" Gridwall Single Hook	_____ x	\$ 8.33	\$ 10.83	= _____
	D60 6" Gridwall Single Hook	_____ x	\$ 11.00	\$ 14.30	= _____
	D70 8" Gridwall Single Hook	_____ x	\$ 12.85	\$ 16.71	= _____
	D81 Grid Legs (Black)* <i>*Legs & Connectors required below</i>	_____ x	\$ 35.96	\$ 46.75	= _____
	D82 Grid Connectors*	_____ x	\$ 19.68	\$ 25.58	= _____
	D83 3-Ball Waterfall Arm	_____ x	\$ 30.48	\$ 39.62	= _____
	D84 5-Ball Waterfall Arm	_____ x	\$ 32.80	\$ 42.63	= _____
	D85 7-Ball Waterfall Arm	_____ x	\$ 35.73	\$ 46.45	= _____
Slatwall	D50 Slatwall 1 Meter x 8'	_____ x	\$ 201.90	\$ 262.47	= _____
	D120 Slatwall Waterfall Hooks	_____ x	\$ 33.05	\$ 42.97	= _____
	D121 Slatwall 8" Bracket	_____ x	\$ 12.85	\$ 16.71	= _____

**Method of Payment & Credit Card Authorization
Form REQUIRED to be submitted with this form.**

SUBTOTAL \$ _____

TOTAL DUE \$ _____

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

DISPLAYS



**Pegboard Panels
(4'x8')**
D10



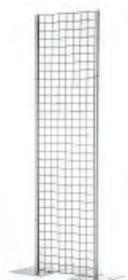
**Pegboard 6" Single
Hook**
D11



**Tackboard Panels
(4'x8')**
D30



**Fabric Impact Panel 1
Meter x 8'**
D31



Gridwall 2'x8' Black
D40



**Gridwall 6" Single
Hook**
D60



Slatwall 1 Meter x 8'
D50



**Slatwall Waterwalls
Hooks**
D120



Slatwall 8" Bracket
D121



Shelf 1 meter wide
D130



Acrylic Holder
D210



Arm Light
D220



HERITAGE™

EXHIBIT ACCESSORIES - COUNTERS & SHOWCASES RENTAL ORDER FORM

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

TRANSWORLD 2024

Discount Deadline: 2/14/2024

Exhibit Cabinets & Counters

All metal is silver

Circle your panel choice: White PVC Black PVC *Printed Graphic Black Fabric Gray Fabric

*If yes on Printed Graphic choice above, please order graphics on the Sign Service form and submit per the form's instructions.

	Item	Quantity	Discount Rate	Standard Rate	Total
C_092	1 Meter Display Counter with Shelf 1M x 1/2M x 42" High with Sliding Door	_____ x	\$ 513.90	\$ 668.07	= _____
C_084	2 Meter Display Counter with Shelf 2M x 1/2M x 42" High with Sliding Door	_____ x	\$ 716.09	\$ 930.92	= _____
C_152	1 Meter Curved Counter with Shelf 1M x 1/2M x 42" High with Sliding Door	_____ x	\$ 565.29	\$ 734.88	= _____
C_053	1 Meter Radius Counter with Shelf 1M x 1/2M x 42" High with Sliding Door	_____ x	\$ 604.97	\$ 786.47	= _____
C_179	1 Meter Display Cabinet with Shelf 1M x 1/2M x 42" High with 2 Swing Doors and built in locks	_____ x	\$ 513.90	\$ 668.07	= _____
MD60	Counter Locks	_____ x	\$ 29.05	\$ 37.77	= _____

Showcases

	Item	Quantity	Discount Rate	Standard Rate	Total
All showcases come with lights, sliding doors and jewelers lock. If you want to add graphics, please contact Customer Service at exhibitor.services@heritagesvs.com .					
D140	4' Full View Showcase	_____ x	\$ 486.40	\$ 632.32	= _____
D150	6' Full View Showcase	_____ x	\$ 523.10	\$ 680.03	= _____
D160	4' Quarter View Showcase	_____ x	\$ 412.95	\$ 536.84	= _____
D170	6' Quarter View Showcase	_____ x	\$ 464.95	\$ 604.44	= _____

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

**Method of Payment & Credit Card Authorization
Form REQUIRED to be submitted with this form.**

SUBTOTAL \$ _____

TOTAL DUE \$ _____

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

CABINETS AND COUNTERS



Counter

C_092

1M x 1/2M x 42" High,
W/Shelf



Counter

C_084

2M x 1/2M x 42" High,
W/Shelf



Curved Counter

C_152

1M x 1/2M x 42"
High W/Shelf



Radius Counter

C_053

1M x 1/2M x 42"
High

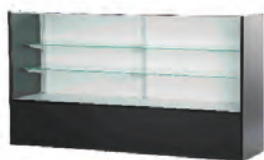


Cabinet

C_179

1M x 1/2M x 42"
(White Only/ Comes
With Lock & Shelf)

Display Cases



D140/D150 (shown)

D140 - 4' Full View
Showcase

D150 - 6' Full View
Showcase



D160/D170 (shown)

D160 - 4' Quarter View
Showcase

D170 - 6' Quarter View
Showcase

To help you in your planning, it's important to understand in advance that union labor will be required for certain aspects of your exhibit handling. Since Work Rules and Union Jurisdictions vary from city to city, please familiarize yourself with the following statements to help you in understanding the Union Requirements in the facility.

DECORATOR & CARPENTER JURISDICTION

It is necessary for all exhibitors to use qualified union personnel for the installation and dismantling of prefabricated exhibits and displays and to install and remove draperies and floor covering. The handling, placing or setting out of merchandise that is to be displayed does not require union labor and may be done by the exhibitor. In addition, the installation or dismantling of an exhibit which does not require the use of hand tools, or more than one person, and can be accomplished within thirty minutes, may be performed by the owner or company representative. Your labor requirements can be ordered on the enclosed Exhibit Labor Order Form.

TEAMSTER JURISDICTION

Our Material Handling Department is responsible for maintaining in and out traffic schedules at the show site. Even local exhibitors should clear all movements of exhibit materials through this department, as we will have priority at the unloading area at all times. Union jurisdiction allows individually hand carried items only and will not permit exhibitors use of dollies, hand trucks or pushcarts. Material Handling Services may be ordered in advance by completing and returning the enclosed Shipping Information and Service Order Form or by ordering on site at the HERITAGE Service Desk.

SAFETY

Standing on chairs, table or other rental equipment is prohibited. This equipment is not engineered to support your weight. HERITAGE cannot be responsible for injuries or falls caused by the improper use of this equipment. If assistance is required in assembling your booth, please order labor in the Display Labor section of the HERITAGE order form and the necessary ladders and/or tools will be provided.

TIPPING

HERITAGE requests that exhibitors do not tip employees.

LABOR

If you encounter any difficulty with any laborer, or if you are not satisfied with the work performed, please bring this to the attention of the Show Manager at HERITAGE during the show. Please refrain from voicing complaints directly to craft personnel.

The person in charge of your exhibit should carefully inspect and sign all work order forms. If there are any questions about any bills, bring the bill to the appropriate Service Desk and discuss it with the person in charge.

Exhibitors supervising Heritage labor will need to pick up and release their labor at the Labor Desk. Refer to the order form under Display Labor for straight time and overtime hours.

exhibitor.services@heritagesvs.com

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Fax 314-534-8050

Order online at: heritagesvs.com/ordering

IMPORTANT NOTICE REGARDING FREIGHT HANDLING AND WEIGHT VERIFICATION AT AMERICA'S CENTER

The purpose of this notice is to apprise all exhibitors participating in the Transworld Trade Show 2024 of specific guidelines, rates and the rules and regulations concerning freight handling by HERITAGE America's Center.

- **JURISDICTION:** All inbound/outbound exhibitor freight, with the exception of P.O.V.'s meeting the guidelines of self-unloading as covered on the following page, must be handled by HERITAGE.
- **RATES & SERVICES:** The rates and description of services offered by HERITAGE are covered on the enclosed order forms.
 - Privately Owned Vehicle (P.O.V.) Self-Unloading Page 30
 - Shipping Instructions/Material Handling Information Pages 36-39
 - Animated Display/Prop Unloading Service Page 40
- **UNCRATED SURCHARGES:** Wherever possible, all inbound freight should be crated, boxed or skidded to allow efficient and expedient unloading. Any inbound freight unloaded from exhibitor trucks, trailers or flatbeds that is not crated, boxed or skidded requiring manpower to unload and reload by hand, is subject to higher rates as outlined under the "Shipments to Show Site/Loose or Uncrated Shipments".
- **WEIGHT VERIFICATION:** All shipments received, whether at our advance receiving warehouse or directly at show site **MUST** have documents or bills of lading verifying the piece count and weight of the shipment. Shipments received without this documentation will be rerouted to be weighed, delaying the unloading and delivery to the exhibitors designated booth area.
- **OVERTIME CHARGES:** The rates listed for freight/material handling are based on straight time move-in and move-out hours. All shipping containers, crates, pallets, etc., will be returned to the exhibitors at the close of the show on Sunday, March 10th beginning at 2:00 p.m. Any exhibitors requesting load out on Sunday, March 10th or who have designated their specified carriers for pick up on Sunday will be charged a 25% overtime surcharge to the published rates as defined on Page 50.
- **OUTBOUND SHIPPING:** All exhibitors are required to fill out a HERITAGE bill of lading for outbound shipments. If you wish to be loaded out on Sunday or have scheduled your designated carrier for pick-up on Sunday, we must be notified of this when you turn in your bill of lading at the HERITAGE Service Desk. Bill of ladings and shipping labels may be obtained any time during the show at the HERITAGE Service Desk.

If you have any questions or special circumstances, please contact our Exhibitor Services Department at 314-534-8500.

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

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Guidelines for Self-Unloading of Privately Owned Vehicles (P.O.V.) at America's Center For Transworld 2024

Union Rules and Regulations allow for qualifying Exhibitors to unload their privately owned vehicles and deliver products and display goods to their designated booth area.

Exhibitors who wish to unload their own P.O.V.'s must adhere to the following guidelines:

- **Ground level unloading only at the roll up 2A, 3A, 5A doors/Freight docks may not be used**
- **Two-wheel handcarts are allowed
See page 30 for Cart Service order form**
- **Four-wheel dollies or carts, Pallet Jacks or motorized Equipment may not be used**
- **Hired or Contracted Labor is not allowed except for the Official Exposition Contractor**
- **No self-unloading of POV's, trailers, etc. inside of the expo hall will be allowed.**
- **Vehicles cannot park or block 9th Street and will be asked to move**

Exhibitors meeting the above criteria may unload at curbside along 9th Street or Cole Street and enter through either the 2A, 3A, or 5A roll-up freight door.

Exhibitors that do not qualify for "Self Unloading" or wish to have HERITAGE unload their vehicles and deliver to designated booth please refer to the Cart Service order form.

If you have any questions or we may be of further assistance, please contact our Exhibitor Services Department at 314-534-8500.

WE APPRECIATE YOUR COOPERATION.

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

Discount Deadline:
2/14/2024

Self-Unloading Service: Exhibitors do reserve the right to handle their own exhibit materials provided that those materials are hand-carry or two wheel dollies. No other material handling equipment will be allowed.

This is a round trip charge, load in before the show and load out after the show. Unloading requires one person to remain with the vehicle at ALL times. Method of Payment & Credit Card Authorization Form REQUIRED to be submitted with this form.

Heritage will provide Cart Service for Transworld 2024. Cart Service is a feature for Privately Owned Vehicles (POV's) that meet the requirements below.

DEFINITION OF A PRIVATELY OWNED VEHICLE

Privately Owned Vehicles are defined as cars, pick-up trucks, vans and other trucks primarily designed for passenger use. Vehicles that do not qualify for this service, or that have material that requires mechanical assistance to unload, will be directed to the loading dock.

Workers equipped with a flat cart scooter will assist exhibitors with unloading. Each cart will handle a load approximately 3' wide x 4' long x 3' high. Freight must not exceed 300 pounds. For safety reasons, it will be the judgement of the freight supervisor if the load can go higher than 3'. Cart service includes storage of empty cardboard/product boxes at no additional charge. Empty stickers for your cartons and cases will be provided for this service.

The Cart Service is offered to help you save time, money, and hassle by delivering your equipment in one or more trips in a timely manner.



ONE WAY CART SERVICE – \$75.00 X _____ = _____ Subtotal
(Number of cartloads)

ROUND TRIP CART SERVICE – \$150.00 X _____ = _____ Subtotal
(Number of cartloads)

Cart Service will only be available during move in and move out. Cart Service rates are available one-way or round trip. Should you have any question regarding this service or the definitions stated above, please contact exhibitor.services@heritagesvs.com



Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

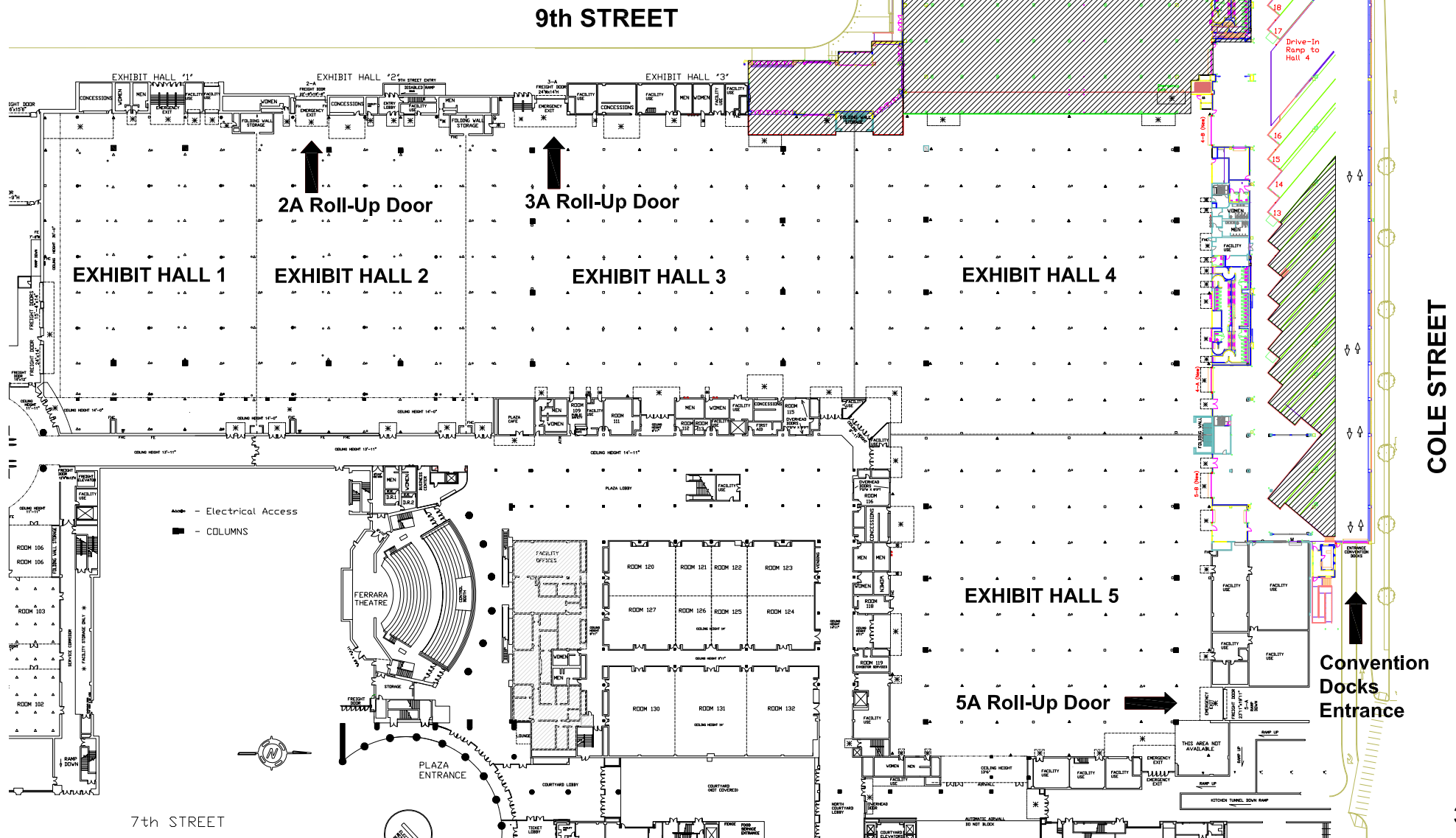
Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

America's Center 9th Street and Cole Street Freight Doors



exhibitor.services@heritagesvs.com

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Fax 314-534-8050

Order online at: heritagesvs.com/ordering

WHAT IS MATERIAL HANDLING? Material handling is the process of receiving your materials, either at the warehouse in advance of the show or at show site during move-in; delivering them to your booth; removing empty containers for storage during the show; returning the empty containers to your booth after the show; delivering your materials back to the dock; and loading for outbound shipping. Charges are determined by weight and ease of handling.

EMPTY REMOVAL INSTRUCTIONS

All exhibitors must have all crates tagged for empty storage by 1 hour prior to end of exhibitor move-in.

NOTE: Exhibitors will be subject to a surcharge of up to 20% of the total freight invoice if crates are not tagged for removal by set deadline.

Any shipment not handled by Heritage, but for which Heritage is required to handle storage of the empty shipping containers, a charge of \$50.00 per crate, case, box, or carton will be assessed.

CERTIFIED WEIGHT TICKETS

In the event that no weight tickets or inaccurate weight tickets are indicated on the delivery documents presented, Heritage shall estimate the weight or re-weigh, and charges shall be based upon the estimates. The estimated weight shall be final and binding if actual scale weight figures are not submitted prior to the close of the show. All shipments received at the warehouse and show site are subject to re-weigh.

OVERTIME

- Overtime charges are assessed when Heritage has been granted access to the facility during overtime, per the contractual agreement between show management and facility. This includes warehouse shipments.
- Late Driver Check-In: Drivers checking in after 1:30 pm are not guaranteed Straight Time rates.
- The overtime rate is applied to all shipments loaded or unloaded on Saturday, Sunday, holidays, and any time other than 8:00 am to 4:30 pm Monday through Friday.
- All weights are rounded off to the next cwt per Round Trip.
- The consignment or delivery of a shipment to Heritage by an exhibitor, or by a shipper on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or shipper) of the terms and conditions set forth.
- If shipment is moved into or out of show site on overtime due to scheduling beyond Heritage's control.

INSURANCE

It is understood that Heritage is not an insurer. Insurance, if any, should be obtained by the exhibitor. It is suggested that exhibitors arrange All Risk coverage. This can be done by endorsements to existing policies. Exhibitor's materials should be insured from the time they leave their firm until they are returned after the close of the show.

INBOUND SHIPMENT(S)

Consistent with trade show practices, there may be a lapse of time between the delivery of shipment(s) to the booth and the arrival of the exhibitor or his/her representative. During this time, the materials will be left unattended. Heritage will not be responsible or liable for any loss, damage, theft, or disappearance of exhibitor's material after it has been delivered to the exhibitor's booth.

OUTBOUND SHIPMENT(S)

Heritage will not be responsible or liable for any loss, damage, theft, or disappearance of exhibitor's material between the time it is packed and when it is picked up and loaded. If found liable for any loss, Heritage's sole and exclusive MAXIMUM liability for loss or damage to EXHIBITOR'S materials and EXHIBITOR'S sole and exclusive remedy is limited to \$.30 (USD) per pound per article with a maximum liability of \$50.00 (USD) per item, or \$1,000 (USD per shipment), whichever is less.

exhibitor.services@heritagesvs.com

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LIABILITY

- Shipments delivered or consigned direct to the dock or warehouse address are subject to the following: Heritage shall not be liable for loss, damage or delay due to fire, acts of God, strikes or causes beyond its control. Furthermore, Heritage maximum liability is limited to \$0.30 per pound per article, with a maximum of \$50.00 per item or \$1,000.00 per shipment, while these goods and materials are in the warehouse or in vehicles during delivery to or from the convention facility.
- Heritage shall not be responsible for damage to uncrated materials, improperly packed materials or concealed damage.
- Heritage shall not be responsible for loss, theft, or disappearance of materials after same has been delivered to the exhibitor's booth.
- Collect shipments will not be accepted. Send freight prepaid.
- Direct carrier shipments must have certified weight tickets. If correct weights are NOT provided, receiver's estimates will prevail. Mixed shipments arriving on van lines must have certified weight tickets separating weights of crated items from loose and uncrated items. Weights not broken out will be charged at "loose and uncrated" rates.
- NO LIABILITY IS ASSUMED for shipments without receipts, freight bills, or specific counts such as UPS or van lines.
- Empty container labels will be available at Heritage Service Desk. Affixing the labels is the sole responsibility of the exhibitor or his representatives. All previous labels should be removed or obliterated. Heritage assumes no responsibility for:
 - Error to above procedures.
 - Removal of containers with old empty labels and Heritage labels.
 - Improper information on empty labels.
 - Material stored in containers with empty labels.
- To expedite removal of materials, Heritage shall have authority to change designated carriers.
- Heritage has Right of Preference into and out of show-site building to prevent tie-ups and provide an orderly operation for the show.
- Exhibitors have the responsibility of arranging for outgoing shipments.
- Make sure materials are properly crated and labeled before turning in Bills-of-Lading to freight desk. This prevents shipping out empty crates.
- Acceptance of Bills-of-Lading by Heritage freight desk does not represent acceptance of counts on the bill. All outgoing freight will be counted by designated carrier at the booth, notifying Heritage of any adjustments. Heritage is not responsible for security of exhibitor freight that is left unattended in the booth while waiting for the designated carrier.
- Heritage shall not be liable to any extent whatsoever for any actual, potential, or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss or damage to an exhibitor's materials which may make it impossible or impractical to exhibit same.
- Claims for loss or damage must be submitted to Heritage prior to the close of the Show. No suit or action shall be brought against Heritage more than one (1) year after the accrual of the cause of action.
- Any claims regarding material handling services will be adjudicated on its own merits and shall not impact payment for any other services due.

ALL CHARGES ARE THE RESPONSIBILITY OF THE EXHIBITING COMPANY FROM WHOM MATERIALS HAVE BEEN RECEIVED AND HANDLED.

HERITAGE RESERVES THE RIGHT TO SHIP MATERIALS WITH OFFICIAL SHOW CARRIER IF EXHIBITOR CARRIER DOES NOT CHECK IN BY THE APPOINTED DATE AND TIME.

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- **Crated:** Material that is skidded or is in any type of shipping container that can be unloaded at the dock with **no special handling required.**
- **Special Handling:** Applies to shipments that are loaded by cubic space and/or packed in such a manner as to require additional labor/handling, such as ground unloading, constricted space unloading, designated piece unloading, or stacked shipments. Also included are mixed shipments and shipments without individual bills of lading. Shipments loaded in this manner require additional time, labor, or equipment, to unload, sort and deliver. **Federal Express (FedEx), UPS, USPS and DHL are included in this category due to their delivery procedures.**
- **What about carpet/pad only shipments?** Shipments that consist of carpet and/or carpet padding only require additional handling because of additional labor and equipment to unload.
- **What is a Small Package?** (30lbs. maximum per package) Letters or small packages received at show-site **during show hours only.**
- **What is a Cartage Company?** Freight forwarders, as well as, other carriers, will often outsource the delivery of their freight to third party cartage companies. Cartage companies provide local pick-up and delivery services to and from the event venue, as well as, other locations. In most cases, cartage companies will consolidate shipments from multiple carriers onto a single truck. Due to their loading/unloading procedures, these shipments may fall into the additional handling category.
- **What is Ground Loading/Unloading?** Vehicles that are not dock height, preventing the use of loading docks, such as U-hauls, flat bed trailers, double drop trailers, company vehicles with trailers that are not dock level, etc.
- **What is Constricted Space Loading/Unloading?** Trailer loaded “high and tight” shipments that are not easily accessible. Freight is loaded to full capacity of trailer - top to bottom, side to side. One example of this is freight that is loaded down one side of a trailer that must be bypassed to reach targeted freight.
- **What is Designated Piece Loading/Unloading?** Drivers that require the loading crew to bring multiple pieces of the freight to the rear of the trailer to select the next piece, having to remove freight from the trailer then reload to fit or the trailer must be loaded in a sequence to ensure all items fit.
- **What is Alternate Delivery Location?** Shipments that are delivered by a carrier that requires pieces to be delivered to different areas/levels in the same building, or to other venues (such as a hotel near an event venue).
- **What are Stacked Shipments?** Shipments loaded in such a manner requiring multiple items to be removed to ground level for delivery to booth. Stacked or “cubed out” shipments, loose items placed on top of crates and/or pallets constitute special handling.
- **What are Multiple Shipments?** Multiple shipments on a truck do not automatically indicate special handling, unless the shipments are mixed on the truck, failing to maintain shipment integrity and/or have multiple deliver areas.
- **What are mixed shipments?** Mixed shipments are defined as shipments of mixed crated and uncrated goods, where the percentage of uncrated is minimal and does not warrant the full uncrated rate for the shipment, but does require special handling.
- **What does it mean if I have No Documentation?** Shipments arrive from a small package carrier (including, among others, Federal Express [FedEx] and UPS) without an individual Bill of Lading, requiring additional time, labor and equipment to process.
- **What is Inbound?** Shipments being sent to a warehouse for advance receiving or to show site.
- **What is Outbound?** Shipments leaving show site and being sent to another destination.
- **What is Off Target?** Used when there is a specific date and time that an exhibitor must move in by and is missed.
- **What is a Marshalling Yard Fee?** A marshalling service has been established to ease congestion at the facility and better utilize dock space. All carriers and privately owned vehicles must check in at the marshalling location prior to unloading/loading.
- **What is Overnight Parking Fee?** There is a fee for parking at the marshalling yard. This is for exhibitors with company owned trailers and box trucks only. **Any vehicles left without a parking pass will be towed at owner's expense.**
- **What are Shipments Returned to Warehouse?** Shipments returned to the warehouse at close of show will be charged an additional fee of \$50.00 per CWT (2500lb. min.). Shipments not picked up from the warehouse within 72 hrs. will be charged for storage by Heritage.

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Fax 314-534-8050

Order online at: heritagesvs.com/ordering
MATERIAL HANDLING SERVICES

OVERSIZED DISPLAYS: Received only at show site. The advance warehouse will not receive uncrated or single pieces of animated props or displays. Any prop or oversized display this is crated does not qualify for the oversized display rate.

CRATED: Material that is skidded or is in any type of shipping container that can be unloaded at the dock with no additional handling required.

SPECIAL HANDLING: Material delivered by a carrier in such a manner that it requires additional handling, such as ground unloading, stacked or constricted space unloading, designated piece unloading, shipment integrity, alternate delivery location, loads mixed with pad wrapped material, carpet and/or pad only shipments, no documentation and shipments that require additional time, equipment or labor to unload. Federal Express, UPS & DHL are included in this category due to their delivery procedures.

UNCRAVED: Material that is shipped loose or pad-wrapped, and/or unskidded machinery without proper lifting points.

STRAIGHT TIME: 8:00 A.M. to 4:30 P.M. Monday through Friday

OVERTIME: 4:30 P.M. to 8:00 A.M. Monday through Friday, Saturday, Sunday, and Holidays

Union Holidays: New Year's Day, Martin Luther King Day, President's Day, Good Friday, Patriot's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Christmas Day

NOTE: The advanced warehouse will only receive shipments between 10 AM and 4:30 PM, Monday through Friday

	Description	Price per CWT	200 lb Minimum
Rate Classifications	Warehouse Shipment (200 lb Minimum)		
	Crated or Skidded Shipment	<u>\$84.00</u>	<u>\$168.00</u>
	Special Handling Shipment	<u>\$100.80</u>	<u>\$201.60</u>
	Show Site Shipment (200 lb Minimum)		
	Oversized Displays and Props	<u>\$43.50</u>	<u>\$87.00</u>
	Crated or Skidded Shipment	<u>\$79.50</u>	<u>\$159.00</u>
	Special Handling Shipment	<u>\$95.40</u>	<u>\$190.80</u>
	Uncrated or Pad Wrapped Shipment	<u>\$111.30</u>	<u>\$222.60</u>
	Small Package—Maximum Weight is 30 lbs per Shipment	<u>\$50.00</u>	<u>\$50.00</u>
	*A small package shipment is a shipment totaling any number of pieces with a combined weight not to exceed 30 lbs that is received on the same day, from the same shipper and delivered by the same carrier.		
**Warehouse Shipments will be received Monday through Friday between the hours of 10:00a.m. and 4:00 p.m.			

Additional Surcharges	Shipment Delivered After Deadline Date (in addition to above rates)		
	Warehouse Shipment Crated or Skidded, After Deadline 2/26/2024.	<u>\$21.00</u>	<u>\$42.00</u>
	Warehouse Shipment Special Handling, After Deadline 2/26/2024.	<u>\$25.20</u>	<u>\$50.40</u>
	All rates quoted above are straight time rates. All freight received at the warehouse that must be moved into or out of the booth before 8:00 am or after 4:30 pm on weekdays will be charged overtime rates for each instance. Show site overtime hours are before 8:00 am and after 4:30 pm on weekdays. Any time on Saturday, Sunday or holidays will be charged overtime each way in addition to the above rates.		
	Overtime Charge—Warehouse Shipment (in addition to above rates)		
	Crated or Skidded Shipment	<u>\$21.00</u>	<u>\$42.00</u>
	Special Handling Shipment	<u>\$25.20</u>	<u>\$50.40</u>
	Overtime Charge—Show Site Shipment (in addition to above rates)		
	Crated or Skidded Shipment	<u>\$19.88</u>	<u>\$39.76</u>
	Special Handling Shipment	<u>\$23.85</u>	<u>\$47.70</u>
	Uncrated or Pad Wrapped Shipment	<u>\$27.83</u>	<u>\$55.56</u>
Off-Target Charge (in addition to above rates)		<u>25% additional</u>	

Description / Number of pieces	Weight	÷ 100 =	CWT	x	Price per CWT	= Estimated Total Cost (200 lb. min)
example: Special Handling	467	÷ 100 =	5		\$168.90	\$844.50
		÷ 100 =				
		÷ 100 =				
		÷ 100 =				
		÷ 100 =				
TOTAL						

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

Certified weight tickets and proper documentation will be required on all loads containing machinery/equipment. Any shipments containing a mixture of exhibit material and machinery/equipment not accompanied by separate certified weight tickets will be charged at the prevailing exhibit material rates. All machinery/equipment shipments not crated or skidded or without proper lifting bars or hooks will be considered uncrated exhibit material and charged at the appropriate prevailing rate.

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

Box trucks are not POV's and should not be blocking 9th Street. Any truck blocking or parked preventing load in will be asked to move.

UNLOADING SERVICE WITHOUT CERTIFIED WEIGHT TICKETS for box trucks

Truck sizes without a certified weight ticket will be charged the following weights to correspond with rates below:

If you choose to utilize Heritage labor, please refer to the labor order form on page 51 to order this service. Please be conscious of the amount of time you are taking at the drive up ramp. Since this is operated on a first come, first serve basis, we ask that unload in a timely manner so other vendors are able to unload as well. Anything longer than 1 hour will be assess a labor charge*

Circle the size of your truck

26ft Box Truck

\$2,000.00 Round Trip



22ft Box Truck

\$1,500.00 Round Trip



16ft Box Truck

\$1000.00 Round Trip



12ft Box Truck

\$500.00 Round Trip


UNLOADING SERVICE WITH CERTIFIED WEIGHT TICKETS for box trucks over 26'

Truck larger than 16' will need to check in at the Heritage Freight Desk with a Certified Weight Ticket. We recommend weighing your vehicle before loading to obtain a light weight ticket, and then again after your vehicle is full to obtain the heavy weight ticket. The weight of your shipment will be used to determine your material handling fees. There are several weigh stations across the United States. Please check your local directory for locations. **The closest weigh station to the America's Center is Love's Travel Stop,**

Pull Behind Trailers Regardless of Length: Flat Rate - \$500
ESTIMATED COSTS

Number of Vehicles _____ x Rate _____ = _____ Subtotal

Pull Behind Trailers _____ x \$500 _____ = _____ Subtotal

= _____ Total

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax: 314-534-8050

Discount Deadline:
2/14/2024

Priority Empty Container Return – This service provides for the priority return of your empties to your booth after the close of the show. This service must be ordered prior to the removal of your empties. To order, fill in information below and return to HERITAGE.

	Item	Estimated # of Pieces	Standard Rate	Total
Priority Return	FR350 Priority Empty Container Return	_____ x _____	\$100	= _____

PLEASE NOTE THAT THIS SERVICE CANNOT BE ORDERED AFTER THE PIECES HAVE BEEN TAKEN TO STORAGE

Accessible storage is unsecured. A storage area will be available for exhibitor's samples and literature in the facility. Depending on space available in the facility, these items may be stored on trailers in the loading dock area. Heritage employees will be available to access storage items during show hours, one hour prior to show opening, and one half hour after show closing each day. All material in storage on the last day of the show will be returned to their designated booth space at the close of the show. Due to fire regulations and for security purposes, **NO LARGE DELIVERIES CAN BE MADE DURING SHOW HOURS**. Show management reserves the right to stop deliveries at any time during the show hours, so please schedule deliveries prior to show opening. Storage space may be limited. Orders **MUST** be received by the deadline date to guarantee storage space. The charge for storage space is as follows:

	Item	# of Days	Standard Rate	Total
Accessible Storage	FR101 Set-up Fee (There is a One-time Set-up Fee)	N/A	\$50.00	= _____
	Storage Fee (Based Upon Squared Feet Required for Storage):			
	FR025 Up to 25 square feet	_____ x	\$75.00	= _____
	FR2650 26 to 50 square feet	_____ x	\$125.00	= _____
	FR51100 51 to 100 square feet	_____ x	\$175.00	= _____
	FR101150 101 to 150 square feet	_____ x	\$225.00	= _____
	FR151200 151 to 200 square feet	_____ x	\$275.00	= _____
	SUBTOTAL			_____

Labor – Each time your materials are accessed, you will be charged a minimum of one-half (1/2) hour of labor according to the hourly rates indicated on the Exhibitor Labor Form. Please note that all exhibit materials that are still remaining in storage trailers will be returned to your booth space upon official show closing.

YES, I wish to reserve space for accessible storage, I plan on storing _____ pallets/boxes/crates/cases
(# of pieces) (circle one)

Deliveries – To have items placed in or removed from accessible storage, please notify the Heritage Service Desk.

Method of Payment & Credit Card Authorization Form REQUIRED to be submitted with this form.

SUBTOTAL \$ _____
TOTAL DUE \$ _____

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

ALL GOODS STORED WITH HERITAGE ARE STORED AT YOUR OWN RISK. We shall not be liable for any injury, damage, loss, theft, or destruction, including, but not limited to damage from atmospheric conditions or rust, negligence (whether caused by ourselves or by servants, agents, employees or others), failures to act breach of contract, breach of warranty, water condensation, fire, floods, acts of God or any act beyond our sole control. We are not liable for any direct, consequential, or incidental damages nor for loss of profit or loss due to failures to obtain or turnover goods at any particular time or place whatsoever, however such loss may be incurred. We are not liable for or chargeable with any loss of sales, income, resale, commissions, or brokerage, nor for any freight or demurrage.

Exhibiting Company _____ Booth# _____

Address _____ City _____ State _____ Zip _____

Please fax, mail or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.



IMPORTANT NOTICE REGARDING DIRECT SHIPMENTS

Please be aware that the America's Center does NOT receive exhibitor freight, literature or supplies through the venue package room. The package room is too small to handle Exhibit Materials and the venue's everyday receiving. All exhibit materials, being shipped directly to show site must be addressed as listed below to insure unloading and delivery to your booth area.

NOTE: Direct shipments will only be received beginning at 10:00 a.m., Monday, March 4th, 2024. Any materials sent to the venue prior to this date may be returned to sender and/or may be turned over to Heritage and will be billed according to the Show's Shipping & Receiving Rates, and will be subject to venue assessed fees.

EXHIBITOR COMPANY NAME _____
BOOTH NUMBER _____
C/O HERITAGE AMERICA'S CENTER (9TH ST. DOCKS) 618 N. 9TH ST. ST. LOUIS, MO 63101 FOR: TRANSWORLD 2024

All shipments should be accompanied with a Bill of Lading or Packing List indicating the total weight of shipment and piece count.

See the enclosed Shipping Information/Material Handling Order Form for detailed service descriptions, rates and limits of liability.

**WE APPRECIATE YOUR COOPERATION.
HERITAGE EXPOSITION SERVICES**



New for 2024!

If you ship IN and OUT with HES Logistics you will receive a 10% discount off your shipping rates!

RELAX WITH OUR CAREFREE LOGISTICS!

HES Logistics is the official show carrier. Our dedicated team of Logistics Specialists will provide you with personalized and efficient shipping solutions to make sure your freight arrives on time. We make shipping easy and convenient!

INBOUND & OUTBOUND LOGISTICS

- *Small Package*
- *Standard Ground*
- *Next Day, 2nd Day, and 3rd Day Service Levels*
- *Air Ride*
- *Flat Bed*
- *Dedicated Truckload*

HES VALUE-ADDED SERVICES

- *Priority empty return for all inbound HES Logistics customers*
- *Transparent quotes with no hidden charges such as reweigh or trade show fees.*
- *HES Logistics available 7 days a week*
- *Late to Warehouse and Late to Show Site Fee waived*
- *Outbound shrink-wrap at no charge*

Have a Logistics Question?

Contact our Logistics team:

Phone: 1-866-493-1675

Email: shipping@heritagesvs.com



Helping to Bring People Together

WHAT IS SHIPPING?

Shipping is the process of a carrier picking up your items from your office or place of origin and transporting it to the dock of either advance warehouse or facility dock of your event. It is separate from Material Handling. Exhibitors may use any carrier they want, including HES Logistics.



WHAT IS MATERIAL HANDLING?

Material Handling is the process of receiving your shipment from your carrier and managing it through the event cycle. It is a standard tradeshow practice and it is a chargeable fee typically based on the weight of your shipment. Don't forget to add Material Handling to your budget!



Material Handling Process:

- Unloading the trade show freight from your carrier once it arrives at the receiving dock.
- Transporting your shipment to your booth space.
- Removing empty shipping containers (boxes, crates, and pallets) from your booth.
- Temporarily storing your empty shipping containers during the show.
- Returning empty shipping containers to your booth once the event is over.
- Transferring the freight back to the loading dock.
- Loading the items into your carrier's delivery vehicle for return shipping

ONE EASY WAY TO KEEP YOUR CHARGES LOWER?

Consolidate, Consolidate, Consolidate!

Skid items as much as possible so that they are sure to arrive together. Each shipment that arrives at a separate time is assessed the minimum charge. Whether you ship to the advance warehouse or show site, it is in your best interest to consolidate as much as possible.



OUTBOUND (RETURN) SHIPPING

NEED A RELIABLE CARRIER TO TRANSPORT YOUR OUTBOUND (RETURN) FREIGHT?

Email, fax, or call in the information needed below to have your freight returned to your offices or next destination, and invoiced along with any other orders placed with the show decorator, Heritage Trade Show Services.

NOTE: If the inbound or outbound shipment requires air or expedited service, please inform HES Logistics as soon as possible. HES Logistics can accommodate any type of shipping need, but specializes in LTL ground freight totaling 100 lbs or greater.

Show Name _____

Booth Name _____

Booth Numbers (if known) _____

Return Delivery Information

Company Name _____

Address _____

Suite _____

City, State, Zip _____

Contact Name _____

Contact Number _____
(for the driver to call if needed)

Delivery Hours _____

☐ Standard Ground Shipping (Estimated 2-7 business days)

☐ Deliver by Date _____

☐ Must Deliver on Specific Date _____

USE THE SHOW CARRIER (HES Logistics) FOR ROUNDTRIP SHIPPING! BENEFITS INCLUDED

- Lowest Material Handling Rate Offered by Heritage
- Complimentary Priority Empty Container Return
- Complimentary Shrink Wrapping and / or Banding at the Show Site, if requested
- No need to schedule a pickup for the return shipment
- All-inclusive pricing with no additional fees for pickups and deliveries, including weekend and night service
- One convenient invoice encompassing all Heritage Trade Show Services
- Transportation experts are available before, during, and after the show
- Reliable customer service seven days a week, offering complete shipment visibility and expert supervision

Description of Pieces & Loading Area

(quantity / type / approx. lbs & dims L"xW"xH") Example: 2 Cases 150 lbs each 54"x36"x12" / 1 crate 600 lbs 96"x48"x40"

Is there a loading dock at the delivery address? (ex. Lift Gate Truck Required / Residential / Inside pickup / Notify / White Glove Service) _____

If not, please describe delivery area and / or additional instructions for the driver: _____

- For return (outbound) shipping, REGARDLESS OF CARRIER, all exhibitors MUST fill out a HERITAGE Bill of Lading (BOL or MHA) to the show site, unless you are hand carrying all of your items out of the show. Please fill out and return the BOL/MHA at the Heritage Service Desk. Thank You
- Generic adhesive labels can also be found at the Heritage Service Desk



INBOUND SHIPPING

NEED A RELIABLE CARRIER TO TRANSPORT YOUR INBOUND FREIGHT?

Email, fax, or call in the information needed below to have your freight shipped to the advance warehouse or showsite, and invoiced along with any other orders placed with the show decorator, Heritage Trade Show Services.

NOTE: If the inbound or outbound shipment requires air or expedited service, please inform HES Logistics as soon as possible. HES Logistics can accommodate any type of shipping need, but specializes in LTL ground freight totaling 100 lbs or greater.

Show Name _____

Booth Name _____

Booth Numbers (if known) _____

Inbound Pickup Information

Company Name _____

Address _____

Suite _____

City, State, Zip _____

Contact Name _____

Contact Number _____
(for the driver to call if needed)

Pickup Hours _____

Pickup Date _____
(call HES Logistics to discuss, if needed)

USE THE SHOW CARRIER (HES Logistics) FOR ROUNDTRIP SHIPPING! BENEFITS INCLUDED

- Lowest Material Handling Rate Offered by Heritage
- Complimentary Priority Empty Container Return
- Complimentary Shrink Wrapping and / or Banding at the Show Site, if requested
- No need to schedule a pickup for the return shipment
- All-inclusive pricing with no additional fees for pickups and deliveries, including weekend and night service
- One convenient invoice encompassing all Heritage Trade Show Services
- Transportation experts are available before, during, and after the show
- Reliable customer service seven days a week, offering complete shipment visibility and expert supervision

Description of Pieces & Loading Area

(quantity / type / approx. lbs & dims L"xW"xH") Example: 2 Cases 150 lbs each 54"x36"x12" / 1 crate 600 lbs 96"x48"x40"

Is there a loading dock at the pickup address? (ex. Lift Gate Truck Required / Residential / Inside pickup / Notify / White Glove Service) _____

If not, please describe pickup area and / or additional instructions for the driver: _____

- ☐ Check this box if you request the show carrier to deliver the same pieces back to the original pickup address, via standard ground (not time critical) shipping
- ☐ Check this box if you request the show carrier to ship a different piece count, to ship to a different address, or is time sensitive whatsoever.
-- Please fill out the next page if you choose this option.



***Must arrive no later than
MONDAY, FEBRUARY 26TH, 2024***

**ADVANCE SHIPMENT
TO WAREHOUSE**

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

HERITAGE
C/O TFORCE FREIGHT
8500 N. HALL ST.
ST. LOUIS, MO 63147

FOR: **TRANSWORLD 2024**



***Must arrive no later than
MONDAY, FEBRUARY 26TH, 2024***

**ADVANCE SHIPMENT
TO WAREHOUSE**

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

HERITAGE
C/O TFORCE FREIGHT
8500 N. HALL ST.
ST. LOUIS, MO 63147

FOR: **TRANSWORLD 2024**



***Must arrive no later than
MONDAY, FEBRUARY 26TH, 2024***

**ADVANCE SHIPMENT
TO WAREHOUSE**

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

HERITAGE
C/O TFORCE FREIGHT
8500 N. HALL ST.
ST. LOUIS, MO 63147

FOR: **TRANSWORLD 2024**



***Must arrive no later than
MONDAY, FEBRUARY 26TH, 2024***

**ADVANCE SHIPMENT
TO WAREHOUSE**

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

HERITAGE
C/O TFORCE FREIGHT
8500 N. HALL ST.
ST. LOUIS, MO 63147

FOR: **TRANSWORLD 2024**



DO NOT DELAY!

**DIRECT SHIPMENT
TO SHOW SITE**

MUST NOT ARRIVE BEFORE: MONDAY, MARCH 4TH

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

C/O HERITAGE
AMERICA'S CENTER (9TH ST. DOCKS)
618 N. 9TH ST.
ST. LOUIS, MO 63101

FOR: **TRANSWORLD 2024**



DO NOT DELAY!

**DIRECT SHIPMENT
TO SHOW SITE**

MUST NOT ARRIVE BEFORE: MONDAY, MARCH 4TH

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

C/O HERITAGE
AMERICA'S CENTER (9TH ST. DOCKS)
618 N. 9TH ST.
ST. LOUIS, MO 63101

FOR: **TRANSWORLD 2024**



DO NOT DELAY!

**DIRECT SHIPMENT
TO SHOW SITE**

MUST NOT ARRIVE BEFORE: MONDAY, MARCH 4TH

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

C/O HERITAGE
AMERICA'S CENTER (9TH ST. DOCKS)
618 N. 9TH ST.
ST. LOUIS, MO 63101

FOR: **TRANSWORLD 2024**



DO NOT DELAY!

**DIRECT SHIPMENT
TO SHOW SITE**

MUST NOT ARRIVE BEFORE: MONDAY, MARCH 4TH

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

C/O HERITAGE
AMERICA'S CENTER (9TH ST. DOCKS)
618 N. 9TH ST.
ST. LOUIS, MO 63101

FOR: **TRANSWORLD 2024**

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

IMPORTANT INFORMATION REGARDING OUTBOUND SHIPMENTS

To ensure that your outbound shipments from Transworld 2024 are handled according to your instructions, please be advised of the following:

- **CONTACT YOUR CARRIER TO SCHEDULE PICK UP OF YOUR SHIPMENT.**

Exhibitors must contact their preferred carrier and arrange pick up of outbound shipments, unless you are using the show recommended carrier. Carriers, including FED EX and UPS, will not pick up your shipment unless you have made arrangements with them. In the event your selected carrier fails to show on final move-out day, your shipment will be rerouted to the show carrier, HES Logistics, unless otherwise noted.

- **PACK AND LABEL YOUR MATERIALS.**

Banding, shrink wrap and shipping labels are available at the Heritage Service Desk.

- **COMPLETE AND TURN IN A HERITAGE BILL OF LADING FOR EACH OUTBOUND SHIPMENT.**

Bill of lading may be obtained from the Heritage Service Desk. Complete a bill of lading for each shipment/destination. Turn in all completed bill of lading to the Heritage Service Desk once your shipments are ready to be loaded out.

- For your convenience, show recommended carriers are available to handle outbound transportation.

☐

DO NOT REROUTE OUR SHIPMENT SHOULD OUR PREFERRED CARRIER NOT ARRIVE BY THE SCHEDULED MOVE OUT TIME.

I / We Authorize HERITAGE to Return our Shipment to their freight warehouse for later pick-up by our preferred carrier. Rates for *Return to Warehouse Shipments* are covered on page 37 of the service kit

EXHIBITING COMPANY

BOOTH NUMBER

AUTHORIZED SIGNATURE

PRINT NAME

ON-SITE CONTACT

CELL NUMBER

Thank you and we hope you have a great show!



**OVERTIME MOVE-OUT/SURCHARGE
STATEMENT OF ACCOUNT**

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

TRANSWORLD 2024

**Discount Deadline:
2/14/2024**

A statement of account for all equipment and/or services provided by HERITAGE will be made available to each exhibitor on Saturday, March 9th. Any questions or discrepancies should be addressed at the Heritage Service Desk prior to the close of the show at 2:00 p.m. on Sunday, March 10th. No credits will be issued after the show.

If you require load out on Sunday, March 10th or have scheduled your designated carrier for pick up and load out on Sunday, March 10th, a 25% surcharge will be applied to your freight handling fees to cover overtime labor.

Please check the appropriate box below and return this form to HERITAGE.

☐

I/we will require load out or have designated our carrier to pick up our shipment on Sunday, March 10th, 2024.
(25% Surcharge Will Apply)

☐

I/we will require load out or have designated our carrier to pick up our shipment on Monday, March 11th, 2024.
(If you elect to move-out on Sunday, March 10th instead or your carrier arrives for pick up on Sunday, March 10th, a 25% surcharge will be added to your final invoice.)

ON-SITE CONTACT

CELL NUMBER

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

**Discount Deadline:
2/14/2024**

Exhibitors or agents with mobile units or vehicles will require guidance to their respective booths. This guidance is required and provided by HERITAGE to prevent damage that may occur to exhibitors, the property of others, or when necessary to move crates that may be in the aisles.

Mobile units are defined as a piece of equipment than can be pushed or towed to the booth on wheels.

Vehicles are defined as an automobile, trailer, tractor, crane, etc. arriving at the exhibit hall that can be driven to the booth location under its own power. Exhibitors may drive their vehicles into and out of the exhibit areas or have Freeman supply an operator when available.

SPOTTING FEES

Mobile Units*..... \$250.00 per unit (round trip)

Motorized Vehicle..... \$250.00 per unit (round trip)

* Note: If a forklift is utilized to tow a mobile unit or vehicle to the booth, a one hour forklift/operator charge will be assessed in addition to the spotting fee. If rigging labor is utilized to push the equipment to the booth, a one hour rigging labor charge will be assessed in addition to the spotting fee. Please refer to the Forklift & Rigging Labor Order Form for rates.

To receive the above service, the following must be completed and forwarded to Heritage along with the Credit Card Authorization/ Payment Policies Form.

Vehicle Dimensions: _____ x _____ x _____
(Length) (Width) (Height) (Weight)

Comments/Special Handling Requirements: _____

**Method of Payment & Credit Card Authorization
Form REQUIRED to be submitted with this form.**

SUBTOTAL \$ _____**TOTAL DUE \$** _____

Please see the Terms and Conditions page for full explanation of our policy on cancellations and changes.

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

EXHIBIT LABOR (One Hour Minimum per Worker)

		Advance Price Per Hour	Standard Price per Hour
Straight Time	8:00 a.m. to 4:30 p.m. Monday through Friday	\$89.85	\$116.81
Overtime	4:30 p.m. to 8:00 a.m. Monday through Friday, Saturday, Sunday, and Holidays	\$134.78	\$175.22

- Show Site prices will apply to all labor orders placed at show site.
- Standard Pricing is per person/per hour
- Start time guaranteed only when labor is requested for the start of the working day (8:00 a.m.), unless the official set up time begins later in the day.
- One hour minimum per man--labor thereafter is charged in half (1/2) hour increments.
- Supervisor must check in at Service Desk to pick up laborers. Upon completion of work, supervisor must return to Service Desk to release laborers.
- Labor must be cancelled in writing, 24 hours in advance to avoid a one (1) hour cancellation fee per worker.
- When scheduling dismantle labor, be sure to allow sufficient time for empty containers to be returned to your booth.
- Heritage supervising jobs will be completed at our discretion prior to show opening and before the hall must be cleared. Please include setup plan/ photo, special instructions and inbound shipping information with this order.

Installation Labor

- ☐ Supervision by Heritage I & D **Please complete the information on the next page.**
- Installation of your exhibit will be completed at our discretion prior to show opening
 - The charge for this service is 30% of the total installation labor bill, with a minimum of \$45.00.

Emergency Contact: _____ Phone Number: _____

- ☐ Supervision by Exhibitor Personnel

Supervisor will be: _____ Phone Number: _____

Date	Time	No. of People		Approx. Hours		Total Hours		Hourly Rate		Total Estimated Cost
			X		=		X		=	\$
			X		=		X		=	\$
						Heritage Supervision (30%/\$45.00)			=	\$
						Total Installation			=	\$

Dismantle Labor

- ☐ Supervision by Heritage I & D **Please complete the information on the next page.**
- Installation of your exhibit will be completed at our discretion prior to show opening
 - The charge for this service is 30% of the total installation labor bill, with a minimum of \$45.00.

Emergency Contact: _____ Phone Number: _____

- ☐ Supervision by Exhibitor Personnel

Supervisor will be: _____ Phone Number: _____

Date	Time	No. of People		Approx. Hours		Total Hours		Hourly Rate		Total Estimated Cost
			X		=		X		=	\$
			X		=		X		=	\$
						Heritage Supervision (30%/\$45.00)			=	\$
						Total Dismantle			=	\$

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering**Discount Deadline:
2/14/2024****HERITAGE SUPERVISED LABOR****IN ORDER TO BETTER SERVE YOU**--PLEASE COMPLETE THE FOLLOWING INFORMATION IF YOUR DISPLAY IS TO BE SET-UP AND/OR DISMANTLED BY HERITAGE AND YOU WILL NOT BE PRESENT TO SUPERVISE THE INSTALLATION AND/OR DISMANTLE.**INBOUND SHIPPING INFORMATION AND SET-UP INFORMATION:**

Freight will be shipped to: Warehouse _____ Show Site _____ Date _____

Total No. of: Crates _____ Cartons _____ Fiber Cases _____

Other (Specify) _____

Setup Plan/Photo: Attached _____ To Be Sent With Exhibit _____ In Crate No. _____

Carpet: With Exhibit _____ Rented From Heritage _____ Color _____ Size _____

Electrical Placement: Drawing Attached _____ Drawing With Exhibit _____ Electrical Under Carpet _____

Comments: _____

Graphics: With Exhibit _____ Shipped Separately _____

Comments: _____

Special Tools/Hardware Required: _____

OUTBOUND SHIPPING INFORMATION

Ship To: _____

METHOD OF SHIPMENT☐ **HERITAGE EXHIBIT TRANSPORTATION**☐ Common Carrier☐ Air Freight ☐ Next Day ☐ Second Day ☐ Deferred ☐ Expedited**OTHER CARRIER**

Other Common Carrier: _____

Other Air Freight: _____

Van Line: _____

FREIGHT CHARGES☐ Prepaid☐ Collect

Bill To: _____

In the event your selected carrier fails to show on the final move-out day, please select one of the following options:☐ Reroute via Heritage's Choice☐ Delivery back to warehouse at the Exhibitor's expense.*PLEASE NOTE: Heritage will not be responsible for product or literature that is not properly packed and labeled by exhibitor personnel.*

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

STRUCTURAL INTEGRITY INFORMATION

THIS FORM MUST BE RETURNED FOR ALL SUSPENDED STRUCTURES

_____ the contracted exhibitor at TRANSWORLD 2024 and (if applicable), the display house or EAC for the aforementioned exhibitor, do hereby certify and guarantee that the stress points for the hanging structure have been properly engineered and tested. We further certify that the structure can be hung safely and has been constructed to meet all applicable regulations and safety measures.

We hereby release, indemnify and forever hold harmless **TRANSWORLD, AMERICA'S CENTER, AND HERITAGE** and their subsidiaries, directors, officers, employees, representatives, agents and contractors from and against any and all liability, claims, damage, loss, fines, or penalties arising from the installation, use or dismantling of this structure. All hang points supporting in excess of two hundred (200) pounds may be verified (metered) on site at exhibitor's expense.

Exhibiting Company: _____ Booth #: _____

Authorized Signature: _____

Printed Name: _____ Date: _____

Email: _____

Display House/EAC (if applicable) _____

Authorized Signature: _____

Printed Name: _____ Date: _____

HANGING SIGN LABOR AND EQUIPMENT**INSTRUCTIONS**

- All ceiling rigging must conform to Show Management rules and regulations and facility limitations.
- All overhead hanging signs or banners must be assembled, installed and removed by Heritage. Exhibitors, display company and/or I&D representatives may supervise, but will not be allowed to assemble or install and remove the hanging sign.
- Please complete the enclosed Labor Order Form to assemble your hanging sign.
- All overhead electrical hanging signs must be certified for structural integrity and safety in order to be approved by the building. Complete the enclosed Structural Integrity Form. Hanging signs greater than 250 lbs. must be certified for structural integrity and safety in order to be approved by the convention facility.
- Set up instructions must be provided for signs needing assembly.
- Hanging anchor points must be pre-fabricated and ready for use.
- Electrical signs must be in working order and in accordance with the National Electrical Code. ELECTRICAL SERVICE requirements must be ordered in advance on the enclosed ELECTRICAL SERVICE Order Form.
- All Electrical Sign or Signs with Motor and/or Truss will need to be hung by the building.
- If any hang point supports over 250 lbs., notify Heritage immediately for special authorization.
- Overhead hanging signs are to be sent in separate containers directly to advance warehouse using the enclosed Hanging Sign Labels. This container **MUST** arrive no later than 2/26/2024. If these procedures are not followed, Heritage cannot guarantee the hanging of your sign.

Ship To:

C/O: HERITAGE
TFORCE FREIGHT
8500 N. HALL ST.
ST. LOUIS, MO 63147
FOR: TRANSWORLD 2024

EQUIPMENT AND LABOR RATES TO HANG SIGNS**Straight Time:** 8:00 a.m. - 4:30 p.m., Monday through Friday**Overtime:** 4:30 p.m. - 8:00 a.m., Monday through Friday, Saturdays, Sundays, and Holidays**Crew Size:** Three (3) Laborers**Materials:** Cables, clamps, etc. additional and charged accordingly**Equipment With Crew**

- **Show Site rates will apply to ALL labor orders placed at show site**
- Rates are per lift and crew per hour
- One Hour minimum per lift and crew
- Straight Time cannot be guaranteed

		STRAIGHT TIME	OVERTIME
Condor			
Condor with Crew	L331	\$604.45	\$906.68
Show Site Pricing		\$785.79	\$1,178.69

**Assembly Crew/
Additional Labor**

Display Assembly Labor	L332	\$89.85	\$134.78
(Per Person/Per Hour)			
Show Site Pricing		\$116.81	\$175.22

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.

**Discount Deadline:
2/14/2024****Sign Description, Size, & Weight**

For signs other than banners, include blueprint or drawing with detailed information so hanging anchor points may be determined

Type: Cloth Banner _____
Metal or Wood _____
Other _____

Shape: Square _____
Triangle _____
Rectangle _____
Other _____

Size: Height _____
Length _____
Width _____
Weight of Sign _____

Does your sign require:
Electricity? _____
Assembly? _____

Is your sign designed to rotate? _____ Yes _____ No
(Check next to answer)

Placement Diagram

Please submit the booth grid form with this hanging sign labor form. Indicate how far in from each boundary you would like your sign placed.

The ceiling structure and relation to the support beams may require your sign to be moved from your specified location.

Installation Estimate

Approx. Hours		Hourly Rate		Estimated Sub-Total
_____	@	_____	=	_____

Dismantle Estimate

_____	@	_____	=	_____
-------	---	-------	---	-------

Estimated Sub-Total	_____
Tax	NA
Total	_____

Supervision for assembly and disassembly of overhead hanging can be provided by Heritage at an additional cost, or by your company representative, display house, independent or lighting contractor.

Please indicate method of supervision you require for assembly and disassembly:

_____ No Supervision Required
_____ Heritage I&D
_____ Exhibitor Personnel
_____ Display House

Exhibiting Company _____

Contact Name _____ Booth# _____

Phone # _____ Email _____

Please fax or email this form promptly to HERITAGE using the information at the top of the page - retain one copy for your files.



RUSH! – HANGING SIGN

RUSH! – HANGING SIGN

**ADVANCE SHIPMENT
TO WAREHOUSE**

**ADVANCE SHIPMENT
TO WAREHOUSE**

TO: _____
EXHIBITOR NAME

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

BOOTH NUMBER: _____

HERITAGE
C/O TFORCE FREIGHT
8500 N. HALL ST.
ST. LOUIS, MO 63147

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ST. LOUIS, MO 63147

FOR: **TRANSWORLD 2024**

FOR: **TRANSWORLD 2024**



RUSH! – HANGING SIGN

RUSH! – HANGING SIGN

**ADVANCE SHIPMENT
TO WAREHOUSE**

**ADVANCE SHIPMENT
TO WAREHOUSE**

TO: _____
EXHIBITOR NAME

TO: _____
EXHIBITOR NAME

BOOTH NUMBER: _____

BOOTH NUMBER: _____

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ST. LOUIS, MO 63147

FOR: **TRANSWORLD 2024**

FOR: **TRANSWORLD 2024**

exhibitor.services@heritagesvs.com

1-800-360-4323

Fax 314-534-8050

Order online at: heritagesvs.com/ordering

The information contained in this brief outline does not by any means cover completely the ordinances and regulations contained in the local Fire Prevention Code.

The following are basic rules governing concessions, exhibits, and shows in any building open to the public:

1. All curtains, drapes and decorations must be constructed of flameproof material, or treated with an approved flameproofing solution. (Treatment shall be renewed as often as may be necessary to maintain the flameproofing effect.)
2. No combustible materials, merchandise or signs shall be attached to, hung from, or draped over flameproofed side and rear divider draperies of booths or attached to table skirting facing aisles, unless flameproofed.
3. All exits, hallways and aisles leading from buildings or tents are to be kept clear and unobstructed at all times.
4. No exit door shall be locked, bolted or otherwise fastened or obstructed at any time an exhibit building is open to the public. Moreover, it shall be unlawful to obstruct, or reduce in any manner, the clear width of any doorway, hallway, passageway or other means of egress. Additionally, all required exits shall be so located as to be discernible and accessible with unobstructed access thereto.
5. Access through turnstiles, gates, rails or similar devices shall not be permitted unless such a device is equipped to swing readily in the direction of exit travel under a total force of not more than 15 pounds and/or prior approval of the Fire Marshal.
6. All sawdust, shavings, hay and straw shall be flameproofed, stored and maintained in a manner approved by the Fire Marshal.
7. Automobiles, trucks, tractors, machinery and other motor vehicles utilizing flammable fuels, which are placed on display inside any building shall have no more than two (2) gallons of fuel in the tank; all fuel tanks shall be locked or effectively sealed and battery cables shall be disconnected from the ignition system. Ignition keys for vehicles on display shall be kept by a responsible person at the display location for removal of such vehicles from the building in the event of an emergency.
8. There shall not be any gasoline powered forklifts or carts allowed in a place of assembly. Exceptions: Propane or electric vehicles are allowed.
9. The use of liquefied petroleum gases inside buildings, tents or other areas is strictly prohibited, except for demonstration purposes when approved by the Fire Marshal. Maximum LPG allowed for exhibition purposes is a six (6) pound cylinder.
10. "No Smoking by Order of Fire Marshal" signs shall be posted and maintained in areas designated by the Fire Marshal.
11. Provide for daily removal and disposal of trash and rubbish from buildings and tents.
12. All electrical wiring shall be installed in a manner approved by the City Chief Electrical Inspector.
13. Provide and maintain approved fire extinguishing equipment in all areas as designated by the Fire Marshal.
14. All standpipe and hose cabinets shall be kept clear and unobstructed at all times.
15. All appliances fired by natural gas shall be approved by the City Chief Mechanical Inspector and Fire Marshal before being used.
16. The use of welding and cutting equipment for demonstration purposes must be by permit from the Fire Marshal.
17. Cylinders of compressed gases are prohibited unless approved by the Fire Marshal, and shall be secured in a vertical or horizontal position depending on the tank use and design.
18. The operator or the person in charge of operation or use of any place of assembly or education shall check egress facilities before such building is occupied for any use. If such inspection reveals that any element of the required means of egress is obstructed, inaccessible, locked, fastened or otherwise unsuited for immediate use, admittance to the building shall not be permitted until necessary corrective action has been completed.
19. There shall not be any obstructions blocking exit doors from the outside of any building such as autos parked in doorways or barricades across sidewalks.
20. No curtains, drapes or decorations shall be hung in such a manner as to cover any exit signs.
21. No vehicles shall be parked in fire lanes outside of buildings.
22. No flammable liquids shall be used or admitted inside of buildings except by approval of the Fire Marshal.
23. Artificial lighting such as lanterns and candles are prohibited.
24. The use of all gas-fired heating units, either portable or stationary, shall meet the approval of the City Chief Mechanical Inspector and the Fire Marshal. The use of the so-called "salamander" stove is strictly prohibited.
25. All cooking appliances shall be equipped with ventilating hoods and equipment as deemed necessary by the Fire Marshal, but in any instance such equipment shall be installed in accordance with provision of the City Building and Fire Codes. However, countertop fryers not exceeding 15 lbs. of oil may be used without the necessary ventilating hood and surface protection requirements. Additionally, the exhibitor shall be allowed no more than one (1) fryer per booth and shall provide two (2) ten (10) pound B.C. extinguishers, positioned on both sides of said fryers. All cooking appliances shall be listed by a National Testing Agency: i.e. Underwriters Laboratory or Factory Mutual.
26. Booth and seating plans must be approved by the Fire Marshal. Submit plans to the Fire Marshal no later than 15 days before set-up date.
27. There shall not be any ticket booths, tables or any other display setup in the lobby without the prior approval of the Fire Marshal.
28. All aisles shall be maintained at a minimum of ten (10) feet clearance.
29. All covered structures in excess of ninety (90) square feet in area shall be protected by an automatic fire detection system approved by the Fire Marshal.
30. All floor plans submitted shall be totally representative of the halls, rooms and/or areas in which the events are held in, such as the location of manual pull stations, fire hose standpipe closets, exits, aisles and man doors in air walls, etc.